



Safari Mini-Camps

Important Information



Welcome to your Safari Mini-Camp adventure at Denver Zoo! Please review the following important information to ensure you are ready.

Before Coming	Arriving and Dropping Off	During Camp	Pick-Up
<p>Step 1 of Registration: Purchase a camp in the date and grade-range of choice HERE.</p> <p>Step 2: (<i>buy-out only</i>) Purchasing adult will provide parent/guardian contact details for each participant.</p> <p>Step 3: Parents/guardians complete camper registration by filling out required information and sign waivers.</p>	<p>Car-side drop-off is from 8:45 - 9:15 AM on level 1 of the Zoo's parking garage (marked "A" on the map).</p> <p>A parent/guardian is REQUIRED to drop-off. <i>**Place printed pass (below) or a piece of paper with (each) camper's full name, grade, and camp title on the right side of the dashboard. See full car-side drop-off instructions on pg. 2</i></p>	<p>Campers will wear face masks during the day. Masks may only be removed for snacks, lunch, and water breaks, and, if possible, during outdoor distanced breaks, spaced out from their peers.</p>	<p>Car-side pick-up is from 3:45 - 4:15 PM on level 1 of the Zoo's parking garage (marked "A" on the map).</p> <p><i>**Place printed pass (below) or a piece of paper with (each) camper's full name, grade, and camp title on the right side of the dashboard. See full car-side pick-up instructions on pg. 2</i></p>
<p>Be sure to read our Policies & Procedures. We accept campers Kindergarten – 5th Grade, and they must be registered for their current school grade.</p> <p>Campers must be at least 5 years old by their camp date.</p>	<p>What to bring:</p> <ul style="list-style-type: none"> • Backpack • Lunch + 2 Snacks • Face Mask (<i>cloth or disposable</i>) • Water Bottle • Craft Supplies: scissors, colors, glue <p><i>Please leave toys, technology, or materials of sentimental or financial value at home.</i></p>	<p>If an adult decides to stay at the zoo, we ask that they explore away from their child/children. Adults must have a timed-entry ticket and enter at the main entrance.</p>	<p>Photo ID is REQUIRED every day to pick up a child from camp.</p> <p><i>Campers are only released to adults listed as parents/guardians or authorized pick-ups. Be sure the list is up-to-date HERE.</i></p>
<p>If your camper will take prescription or over-the-counter medication during camp (<i>including Epi-Pens and inhalers</i>), the Medication Authorization Form is REQUIRED two weeks prior to their camp date.</p> <p><i>Medication must be in the original container with original prescription label.</i></p>	<p>Campers must bring a packed lunch, as well as a morning and afternoon snack, each day.</p> <p><i>Apple sauce is available for campers without a snack. Nut-free is encouraged. Heating and refrigeration not available.</i></p>	<p>Curious what your camper is up to? Check out their Daily Schedule online. <i>Schedules for each date and grade-level are on our website under Program Information.</i></p>	<p>All lost items will be taken to the Zoo's Lost and Found at the Main Entrance in Guest Services.</p>
<p>We provide Rocky Mountain Sunscreen: SPF 30, Oxybenzone Free, Water Resistant, and Fragrance Free. <i>You are welcome to pack an alternative (please label with first and last name).</i></p>	<p>Drop-off concludes at 9:15 AM. Arrivals after 9:15 AM must go to the Welcome Center at the zoo's main entrance and a "Late Arrival" accommodation fee of \$5 will be collected for each instance per child.</p>	<p>Camp runs in rain, snow, or shine. Make sure your camper is dressed for the weather!</p>	<p>Pick-up concludes, at 4:15 PM. After 4:15 PM, an accommodation fee of \$10 for every 15 min will be collected for each child.</p>
<p>In addition to hand washing, we provide 70-80% alcohol-based hand sanitizer. <i>You are welcome to pack an alternative (please label with first and last name).</i></p>	<p>Late drop-offs need to be pre-arranged with Camp Administrators. A "Late Arrival" accommodation fee of \$5 will be collected for each instance per child.</p>	<p>To contact us during the day, or to arrange a late arrival/early pick-up, call the Guest Care Center at 720-337-1400.</p>	<p>Early pick-ups need to be pre-arranged with Camp Administrators. An "Early Pick-Up" accommodation fee of \$5 will be collected for each instance per child.</p>



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Car-Side Drop-off and Pick-up

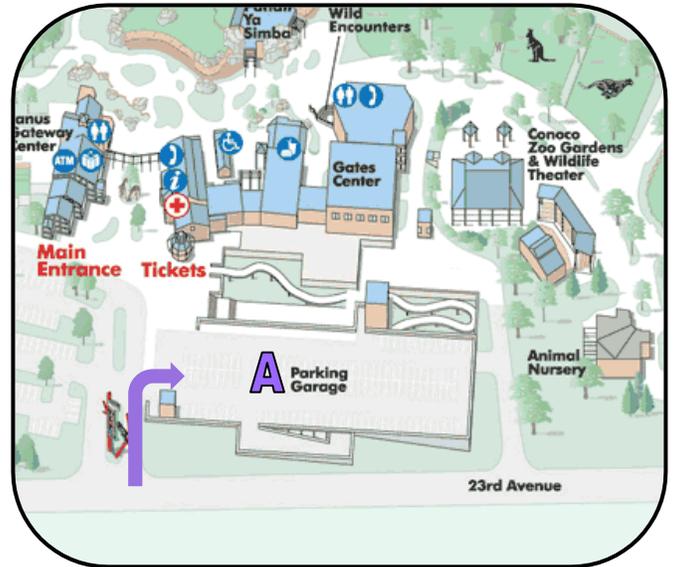
Camp drop-off and pick-up occurs on level 1 of the Zoo's parking garage (marked "A" on the map shown).

Drop-Off Instructions:

1. A parent/guardian is **REQUIRED** to drop-off in order to verify health screening and close-contact exposure questions.
2. Pull into the Zoo's Main Entrance driveway and follow signs into the parking garage. Place printed pass (below) or a piece of paper with (each) camper's full name, grade, and camp title (please list information for each camper being dropped-off).
2. During drop-off, parents/guardians will verify medical info, authorized pick-ups, special instructions, and answer a series of health screening questions; campers will have their temperature taken. Those who answer "yes" to any screening questions, exhibit signs of illness, and/or have a temperature above 100°F will be sent home immediately, including their siblings or other household members.
3. Once checked-in, the camper will be escorted to their camp group inside the gate.

Pick-up Instructions:

1. Pull into the Zoo's Main Entrance driveway and follow signs into the parking garage. Place printed pass (below) or a piece of paper with (each) camper's full name, grade, and camp title on the right side of the dashboard.
2. Have a photo ID ready. Camp administrators will escort camper to car and verify ID prior to checking-out.



Safety/Supervision

Denver Zoo Security Officers, as well as Camp Administrators and Instructors, are certified in First Aid and CPR. Our camp has a staff to child ratio of 1 to 10. All staff and adult volunteers have undergone extensive background checks.

Accommodations for Special Needs

If your child has any special needs we should be aware of, please contact us. We are more than happy to discuss all options available. If your child needs to attend camp with his/her full-time care provider, special arrangements can be made, but **must be scheduled in advance** for security purposes. After undergoing a background check, the adult caregiver may attend at no charge, subject to health and safety checks.

Service and Accommodation Fees

Late Arrival/Early Pick-Up <i>**Must be scheduled in advance</i>	\$5 per child per instance
Camper not picked up by 4:15 PM	\$10 per child for every 15 minutes late

Buy-out programs canceled or rescheduled for reasons unrelated to changing state or municipality health guidelines for COVID-19, at least 5 business days before the date of camp, are eligible for a 50% program cost refund (individual registrations incur accommodation fees of \$10 each).

****Within 4 business days, all sales are final.** Cancellations must be requested via email to guestcare@denverzoo.org.

Additional questions?

Please contact the Guest Care Center at 720-337-1400 or guestcare@denverzoo.org.



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Safari Camp Drop-off/Pick-up Pass

1. Camper Name: _____

Grade: _____

Camp Title: _____

2. Camper Name: _____

Grade: _____

Camp Title: _____



Please print and complete information for each camper dropping-off/picking-up, then display on the right side of your dashboard.

If you don't have access to a printer, write camper information on a piece of paper.



Camper Behavior Policy

Policies and Procedures

Denver Zoo Safari Camp's goal is to provide all campers with a safe, fun, and educational experience.

Expectation of behavior – Rules and expectations of behaviors will be discussed with your camper on a daily basis.

Expectations include, but are not limited to:

- Respect for zoo animals (no chasing geese, no climbing on enclosures or tapping on glass)
- Respect for fellow campers (keeping hands to themselves, no name calling or aggressive behavior)
- Respect for instructors (listening to directions, staying with the group at all times, staying positive)
- Respect for themselves (telling the instructor if they are experiencing problems with another camper, having fun!)
- All campers should feel safe both emotionally and physically. Physical, verbal, and relational bullying is not tolerated, and will be addressed immediately. Supervising staff will be informed, and each camper's parents/caregivers will be contacted.

Discipline procedure – We will take the following steps to help resolve any issues:

- Instructor will speak to the camper about their behavior and remind them of our expectations.
- If the behavior continues, the child may be asked to sit out of activities or take quiet time until they can rejoin.
- At this time, if the behavior continues to be a problem or depending on the severity of the behavior, the instructor will refer the child to a camp administrator.
- Parents will receive written documentation of the behavior and depending on the severity of the behavior, receive a phone call from the camp coordinator to discuss a behavior plan.
- After these steps are taken, unresolved behavioral issues may lead to a caretaker being contacted and asked to pick-up the child.

Behavior management used – All camp staff go through a variety of trainings and practice sessions to ensure that campers are safe, having fun, and learning.

- Expectations are reviewed with our campers and reinforced on a daily basis in a positive tone, and framed in a positive way.
- Positive behavior and attitudes are rewarded.
- Redirection of negative behaviors is used to prevent escalation.
- Campers are empowered to make good choices and problem solve so they can be successful.
- Physical or verbal punishment, or isolation will never be used. Withholding snacks or treats is not permitted.