

The Herd Membership Guide

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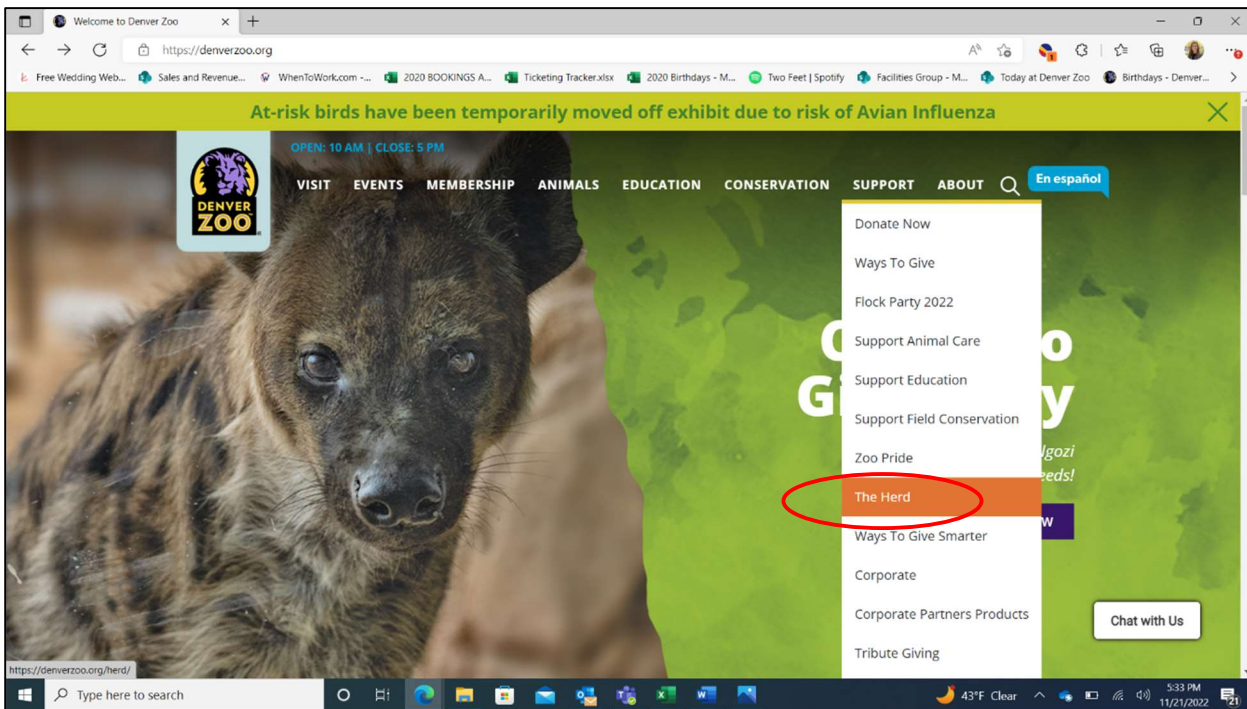
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How to Purchase a New Herd Membership

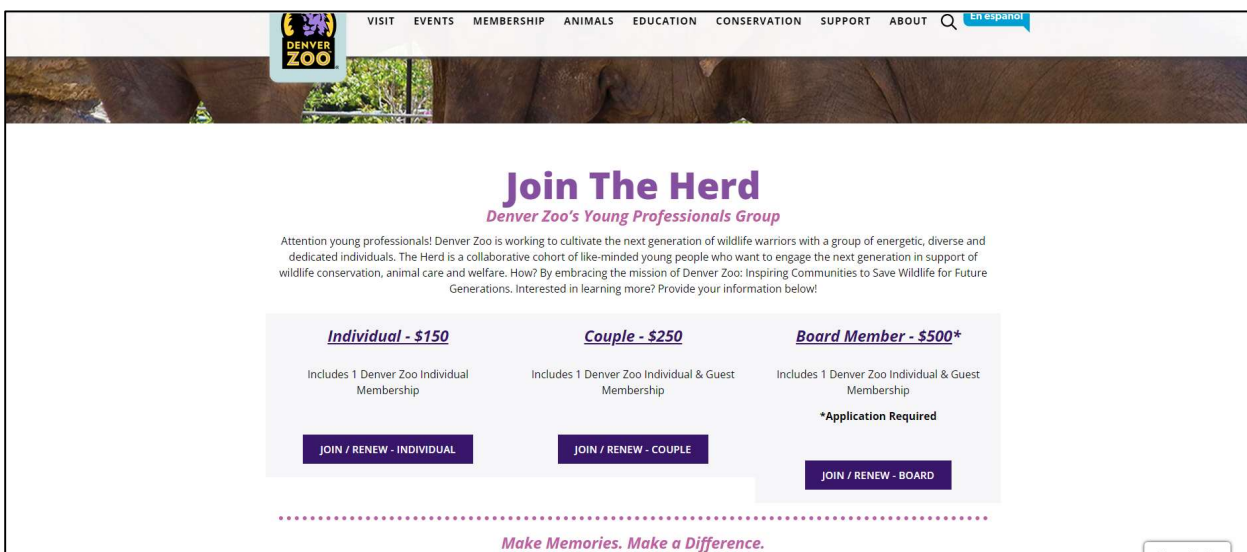
Webpage #1:

- Go to www.denverzoo.org
- Under the “Support” tab on the top toolbar, select “The Herd” from the drop-down options that appear



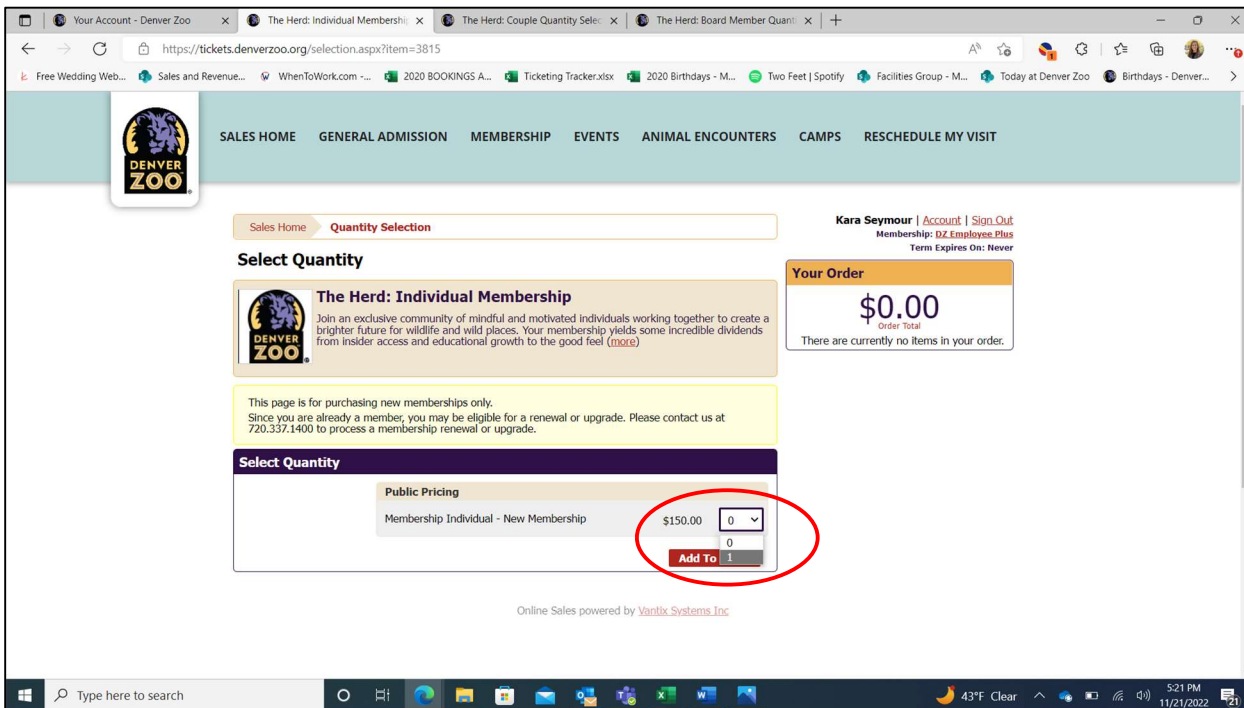
Webpage #2:

- Scroll down until you see the 3 purple buttons under the “Join The Herd” section
- Click on the button for the membership option you would like to purchase:
 - “Individual” = Individual Membership = \$150
 - “Couple” = Individual & Guest Membership = \$250
 - “Board Member” (Application Required) = Individual & Guest Membership = \$500



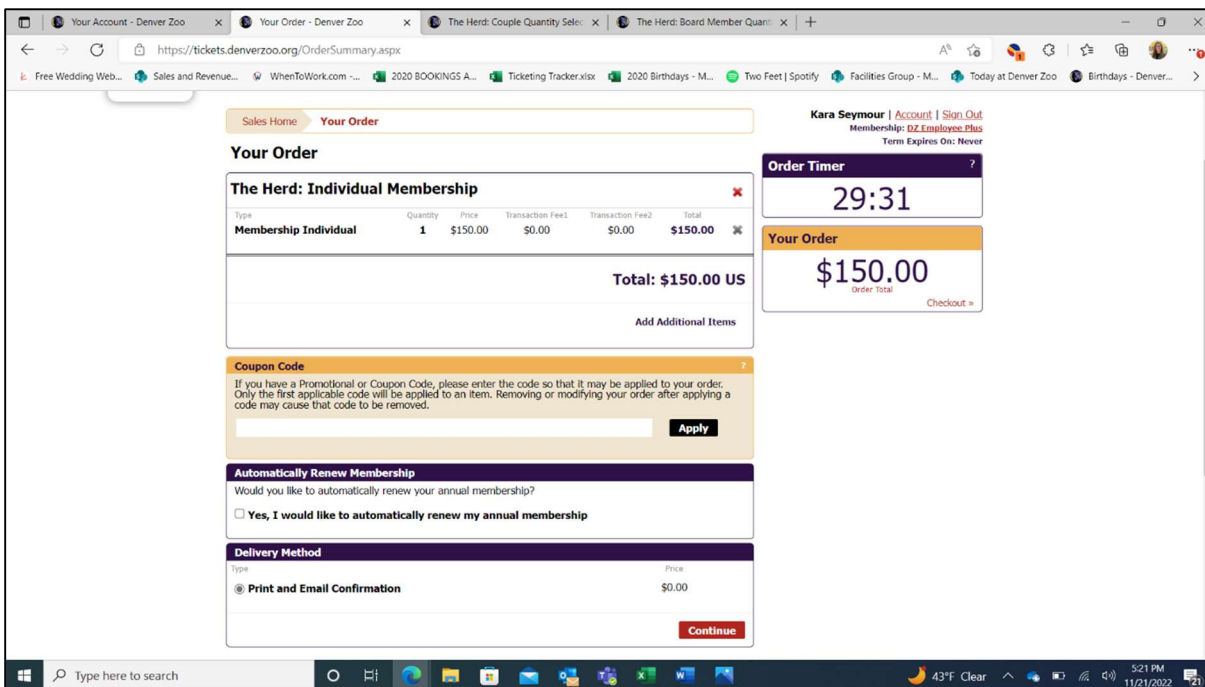
Webpage #4:

- On the sales page, select the drop down next to the membership price and change it from “0” to “1”
- Click the red “Add To Order” button



Webpage #5:

- If you would like this membership to auto-renew every year, check the box in the “Automatically Renew Membership” section
- Make sure the “Print and Email Confirmation” is selected, then click the red “Continue” button on the bottom of the page



Webpage #6:

- If you would like to make an additional donation to Denver Zoo, please select the amount you would like to donate, then select the red “Add Donation & Continue” button at the bottom of the page
- If you would NOT like to make an additional donation to Denver Zoo, please select the purple “No Thanks” button at the bottom of the page

The screenshot shows a web browser window displaying the Denver Zoo donation page. The browser's address bar shows the URL <https://tickets.denverzoo.org/OrderDonate.aspx>. The page features a navigation menu with links for SALES HOME, GENERAL ADMISSION, MEMBERSHIP, EVENTS, ANIMAL ENCOUNTERS, CAMPS, and RESCHEDULE MY VISIT. The main content area is titled "ADD A DONATION TO SUPPORT YOUR DENVER ZOO!" and includes a brief description of the zoo's mission. Below this, there is a "Gift Designation" section with a dropdown menu set to "Where It Is Needed Most" and radio button options for \$5.00, \$10.00, \$15.00, and "Other:". A "Notes" field contains the text "optional". At the bottom of the form are two buttons: "No Thanks" and "Add Donation & Continue". To the right of the form, a "Your Order" box displays a total of "\$150.00". The page footer indicates "Online Sales powered by Vantix Systems Inc." and the Windows taskbar at the bottom shows the date and time as 5:22 PM on 11/21/2022.

Webpage #7:

- If you have an account, enter your email address and password (with “Yes, I have a password” selected) to log in
- To create an account, enter your email address and select “No, I do not have a password”
- Click the red “Log In” button at the bottom of the page

Online Sales powered by [Yaxta Systems, Inc.](#)

- An additional page will pop up if the system detects that you need to add any additional information to your account. Complete this page as necessary. Please Note: If all necessary information is already saved to your account, then this page will not appear, and you will instead be pushed to the next page automatically.

Please provide a first name.
Please provide a last name.

Please provide a phone number.

Please provide an address.
Please provide a city.
Please provide a zip code.
Please select a state.

Webpage #8:

- If you are getting an **Individual** Membership, click the drop-down list under “Name” and select your own name, then click the red “Assign” button. Then click the red “Continue” button at the bottom of the page.
 - If your name does NOT appear, select the “New Individual” option from the drop-down list, then click the red “Assign” button. A new Card Holder Information screen will appear: Enter your information on this page, then select the red “Assign” button at the bottom of the page.

The screenshot shows the Denver Zoo website's "Card Holder Information" page for an Individual Membership. The page features a navigation menu at the top with options like "SALES HOME", "GENERAL ADMISSION", "MEMBERSHIP", "EVENTS", "ANIMAL ENCOUNTERS", "CAMPS", and "RESCHEDULE MY VISIT". Below the navigation, there is a breadcrumb trail: "Sales Home > Your Order > Card Holder Information". An "Order Timer" shows 27:37. A "Your Order" box displays "\$150.00" as the Order Total. The main content area is titled "Card Holder Information" and includes a warning: "Before continuing please assign at least one card holder to each one of the memberships/passes listed below." Below this, a section for "The Herd: Individual Membership - Allowed a maximum of 1 card holder(s)" contains a table with one row for card holder #1. The table has columns for "Number", "Type", and "Name". The row shows "1", "Adult", and "Kara Seymour" with a dropdown menu. There are "Assign" and "Continue" buttons below the table. The footer of the page reads "Online Sales powered by Vantix Systems Inc".

- If you are getting a **Couple** or **Board** Membership (Individual & Guest Membership), do the same as above for Card Holder #1. Identifying Card Holder #2 is optional. When finished, click the red “Continue” button at the bottom of the page.

The screenshot shows the Denver Zoo website's "Card Holder Information" page for a Couple Membership. The page features a navigation menu at the top with options like "SALES HOME", "GENERAL ADMISSION", "MEMBERSHIP", "EVENTS", "ANIMAL ENCOUNTERS", "CAMPS", and "RESCHEDULE MY VISIT". Below the navigation, there is a breadcrumb trail: "Sales Home > Your Order > Card Holder Information". An "Order Timer" shows 28:48. A "Your Order" box displays "\$250.00" as the Order Total. The main content area is titled "Card Holder Information" and includes a warning: "Before continuing please assign at least one card holder to each one of the memberships/passes listed below." Below this, a section for "The Herd: Couple - Allowed a maximum of 2 card holder(s)" contains a table with two rows for card holders. The table has columns for "Number", "Type", and "Name". The first row shows "1", "Adult", and "Kara Seymour" with a "Clear" button. The second row shows "2 (Optional)", "Adult", and "New Individual" with a dropdown menu. There are "Assign" and "Continue" buttons below the table. The footer of the page reads "Online Sales powered by Vantix Systems Inc".

Webpage #9:

- Make sure your details in the Customer Information section is up to date/correct, then click the red “Continue to Secure Payment Form” button at the bottom of the page

Order Timer: 29:19

Your Order: \$150.00

Type	Quantity	Price	Transaction Fee1	Transaction Fee2	Total
Membership Individual	1	\$150.00	\$0.00	\$0.00	\$150.00

Shipping (Print and Email Confirmation): \$0.00
Total: \$150.00 US

Buttons: Edit Order, Purchase Additional Items

Customer Information - Modify

Name: Seymour, Kara
Phone: 17203371442
Email: kseymour@denverzoo.org
Home Address: 2300 N Steele Street, Denver, CO 80205, United States

Terms & Conditions Of Use

Click here to view the Denver Zoo's Terms and Conditions

By clicking the CONTINUE button below, you agree to abide by the terms and conditions listed above.

Continue to Secure Payment Form

Webpage #10:

- Enter your card information, then click the purple “Submit Payment” button at the bottom of the page

Denver Zoo

Your shopping cart timer is still running. Please make sure to complete your payment as quickly as possible.

Billing address is required to process the transaction. Zip code must match the zip code on file with your credit card company.

PAYMENT INFORMATION

\$150.00 USD | 12267604

VISA

Name on card

Card number

01 | 2022 | Card cvd

Kara Seymour

kseymour@denverzoo.org | 17203371442

Address line 1 | Address line 2

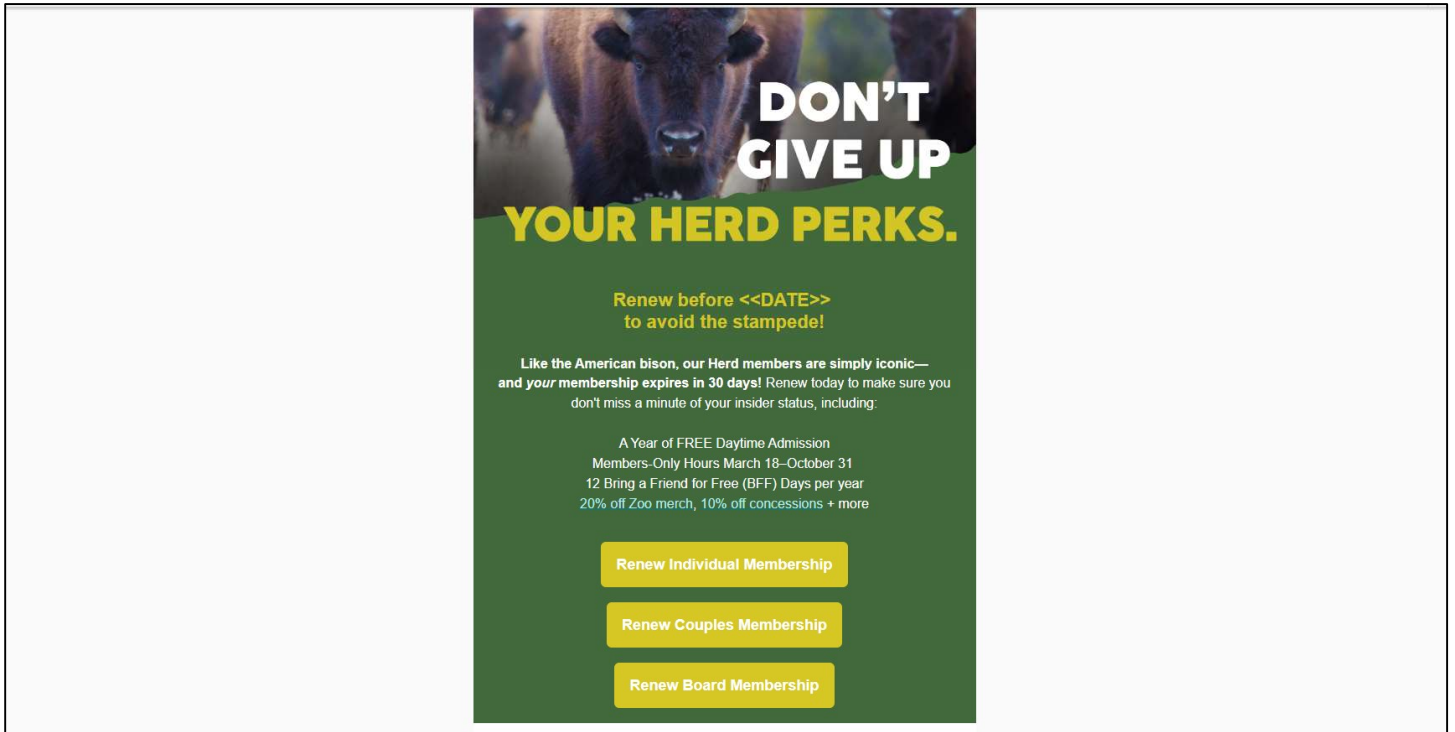
City | Postal/zip code

Colorado | United States

Submit Payment

How to Renew an Existing Herd Membership

Option #1 (Through the Email): This option is available one month out from your expiration date and allows you to switch your membership level for next year.

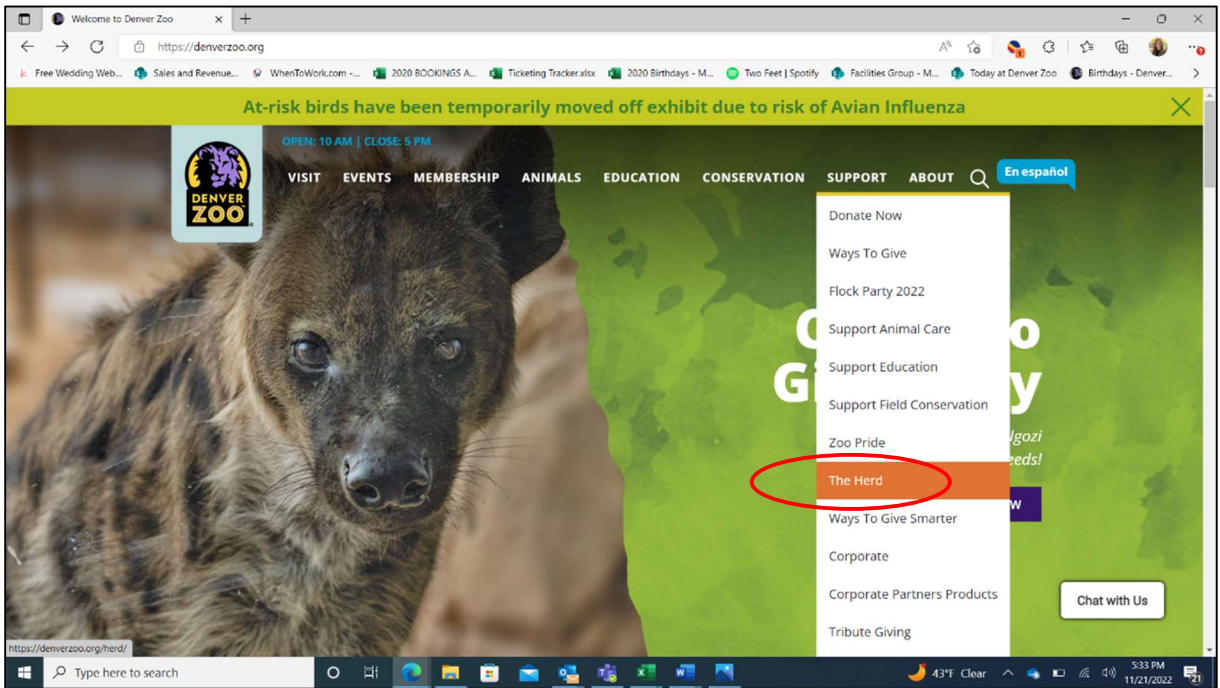


- You will receive an email, sent to the email address associated with your Herd Membership account, **one month** before your Herd Membership is scheduled to expire
- There will be 3 buttons in the email – one for each of the 3 different membership level renewal options:
 - **\$150 Individual Herd Membership** = Denver Zoo Individual Membership
 - **\$250 Couple Herd Membership** = Denver Zoo Individual & Guest Membership
 - **\$500 Board Herd Membership** = Denver Zoo Individual & Guest Membership ***Application Required**
- Click on the option you would like to purchase for the upcoming year
 - You do NOT have to stay with the same option you currently have; however, Board level memberships require approval of your submitted application to join the Herd Board.
- You will be directed to the webpage that corresponds with the membership level you would like to purchase – Please proceed to Page 11 for further step-by-step instructions

Option #2 (Through the Website): This option is available at any time and allows you to switch your membership level for next year.

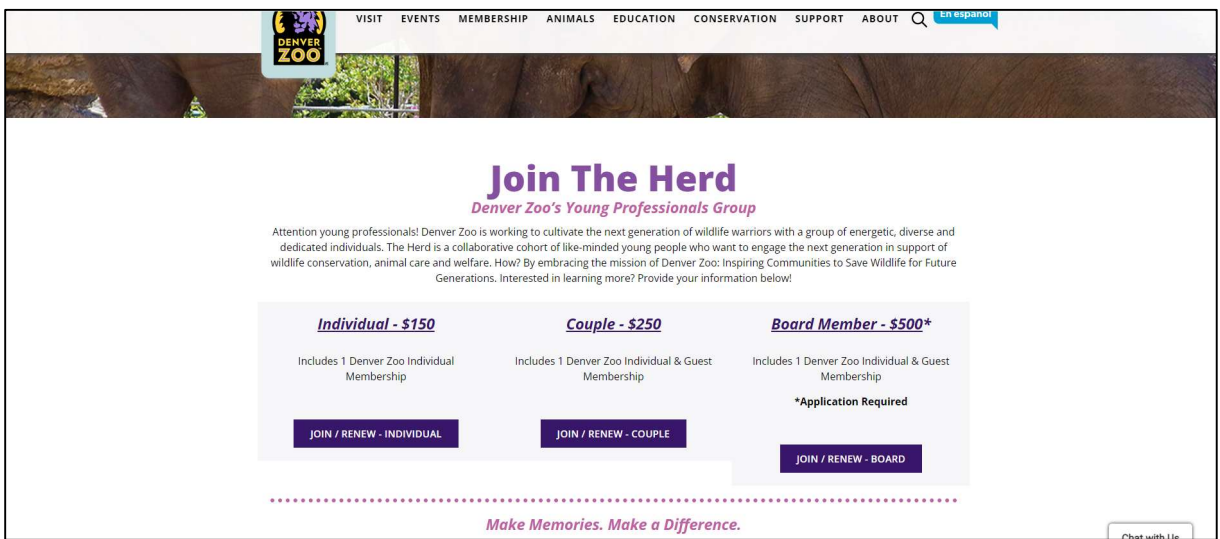
Webpage #1:

- Go to www.denverzoo.org
- Under the “Support” tab on the top toolbar, select “The Herd” from the drop-down options that appear



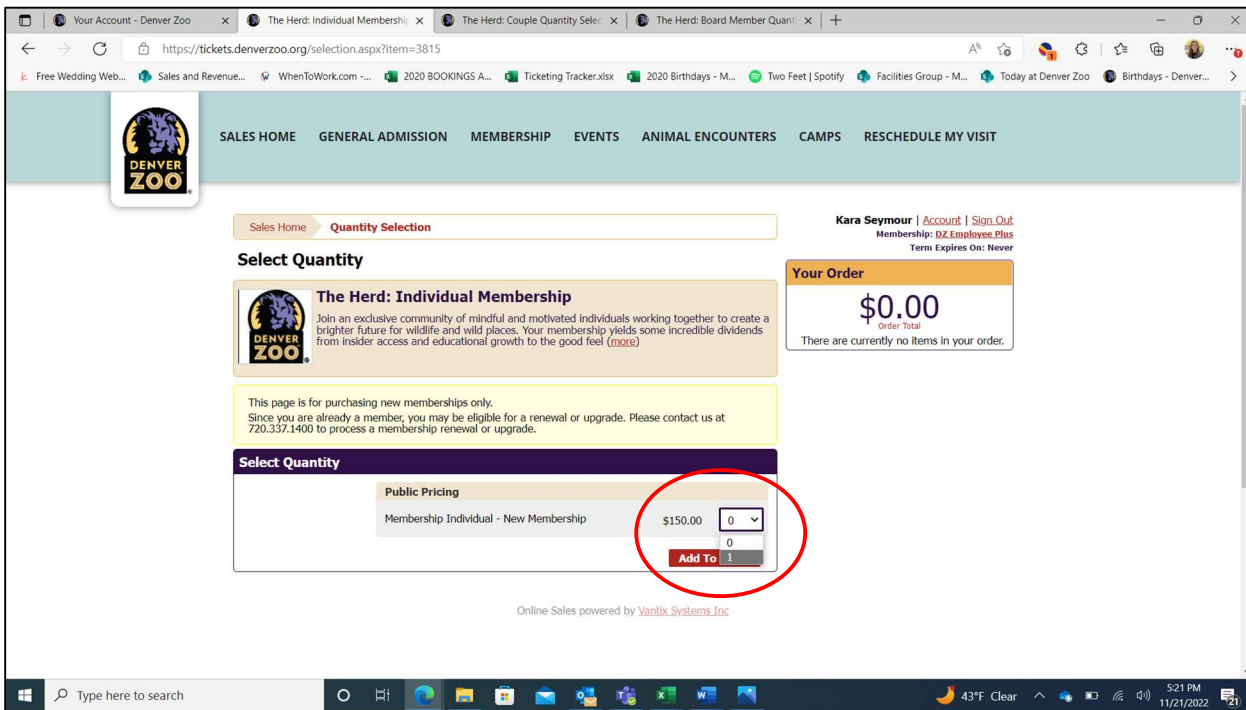
Webpage #2:

- Scroll down until you see the 3 purple buttons under the “Join The Herd” section
- Click on the button for the membership option you would like to purchase for renewing your current Herd Membership another year:
 - “Individual” = Individual Membership = \$150
 - “Couple” = Individual & Guest Membership = \$250
 - “Board Member (Application Required)” = Individual & Guest Membership = \$500
- You will be directed to the webpage that corresponds with the membership level you would like to purchase



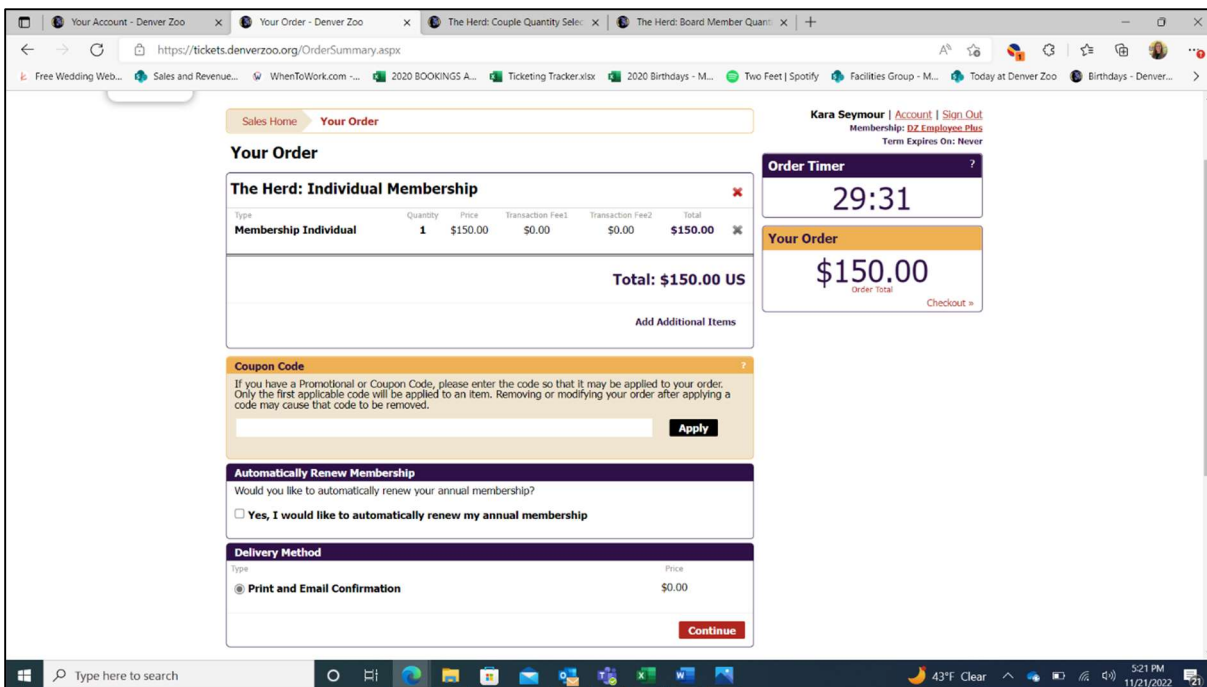
Webpage #3:

- On the sales page, select the drop down next to the membership price and change it from “0” to “1”
- Click the red “Add To Order” button



Webpage #4:

- If you would like this membership to auto-renew every year, check the box in the “Automatically Renew Membership” section
- Make sure the “Print and Email Confirmation” is selected, then click the red “Continue” button on the bottom of the page



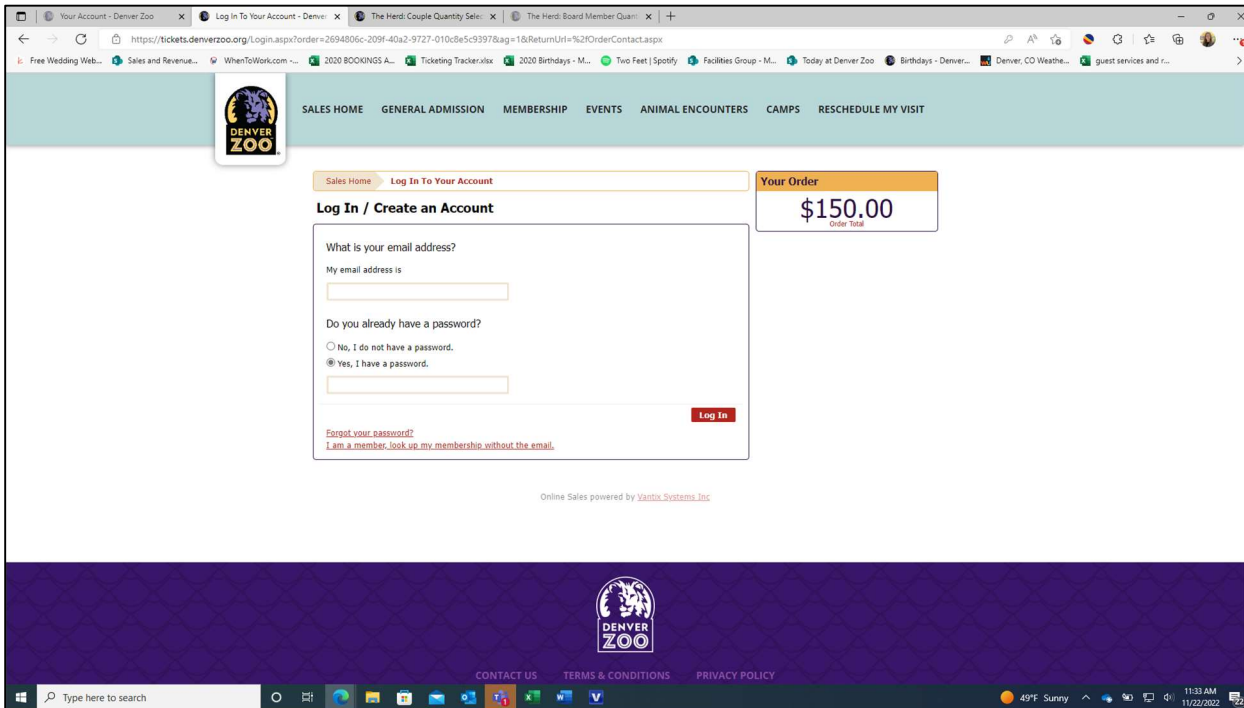
Webpage #5:

- If you would like to make an additional donation to Denver Zoo, please select the amount you would like to donate, then select the red “Add Donation & Continue” button at the bottom of the page
- If you would NOT like to make an additional donation to Denver Zoo, please select the purple “No Thanks” button at the bottom of the page

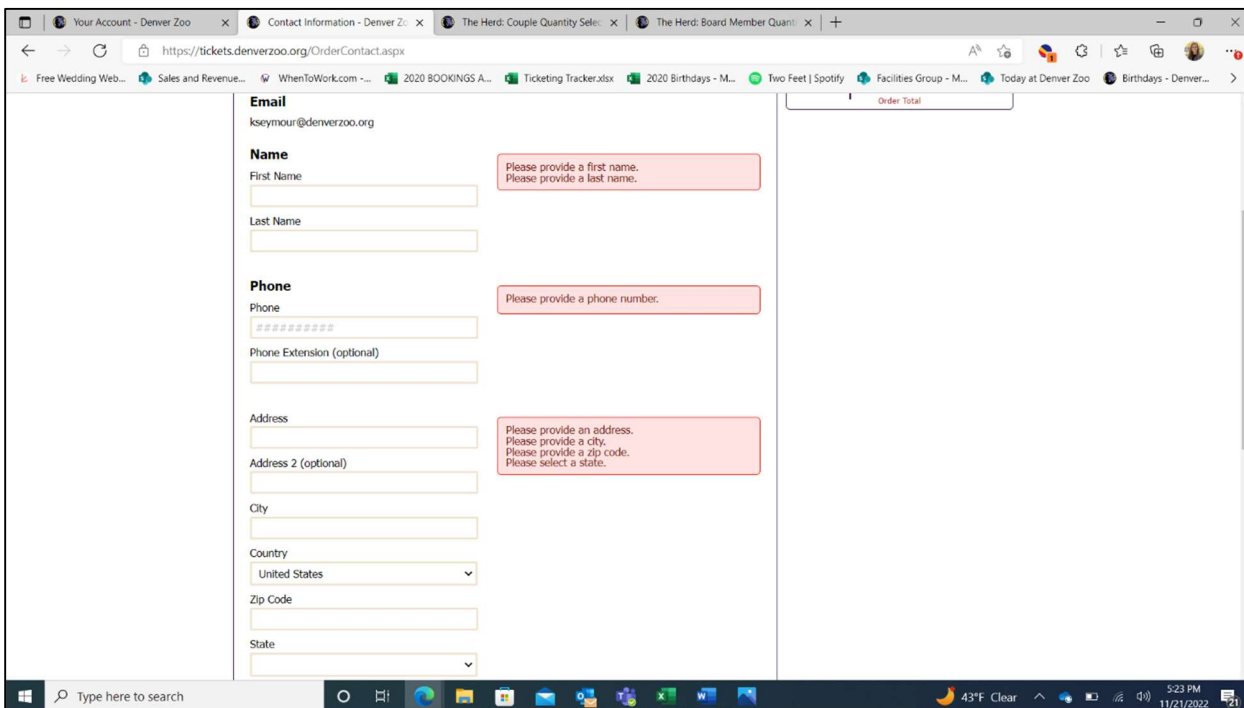
The screenshot shows a web browser window with the URL <https://tickets.denverzoo.org/OrderDonate.aspx>. The page features a navigation menu with links for SALES HOME, GENERAL ADMISSION, MEMBERSHIP, EVENTS, ANIMAL ENCOUNTERS, CAMPS, and RESCHEDULE MY VISIT. The main content area is titled "ADD A DONATION TO SUPPORT YOUR DENVER ZOO!" and includes a brief description of the zoo's mission. Below this, there is a "Gift Designation" section with a dropdown menu set to "Where It Is Needed Most" and radio button options for \$5.00, \$10.00, \$15.00, and "Other:". A text input field for "Notes" is also present. At the bottom of the form are two buttons: "No Thanks" and "Add Donation & Continue". To the right of the form, a "Your Order" box displays a total of \$150.00. The page footer indicates "Online Sales powered by Vantix Systems Inc." and the Windows taskbar shows the date as 11/21/2022.

Webpage #6:

- If you have an account, enter your email address and password (with “Yes, I have a password” selected) to log in
- To create an account, enter your email address and select “No, I do not have a password”
- Click the red “Log In” button at the bottom of the page

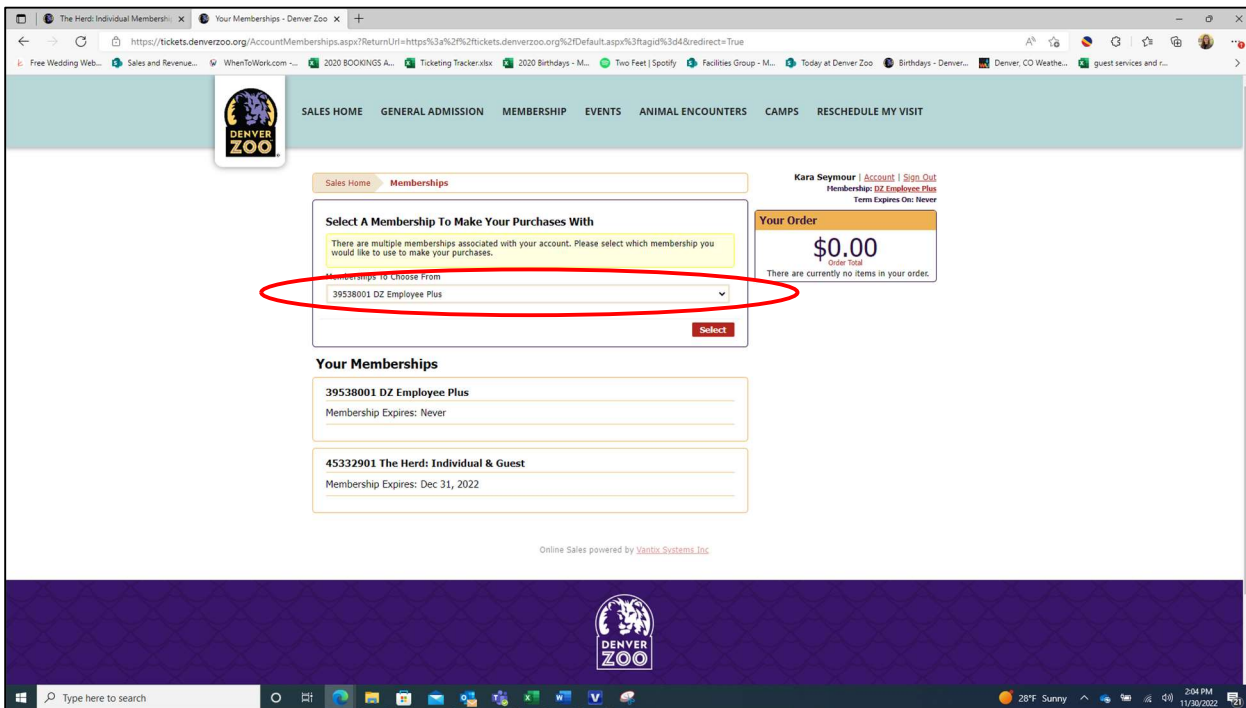


- An additional page will pop up if the system detects that you need to add any additional information to your account. Complete this page as necessary. Please Note: If all necessary information is already saved to your account, then this page will not appear, and you will instead be pushed to the next page automatically.



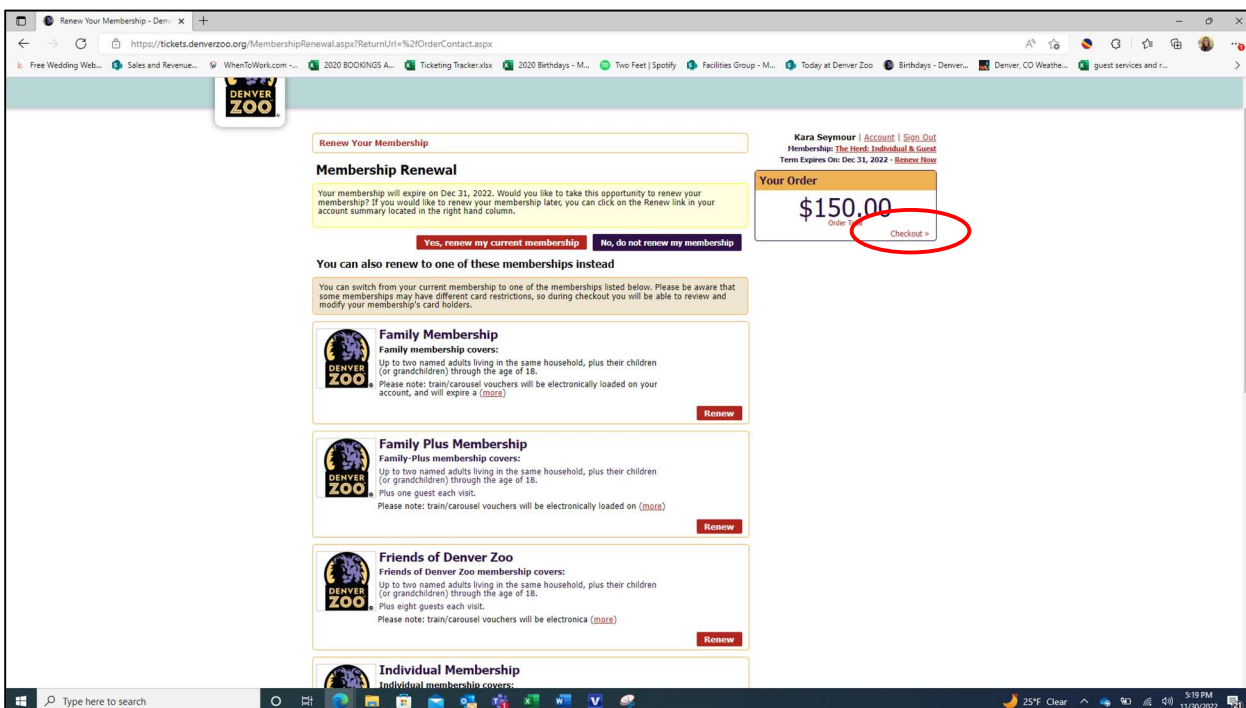
Webpage #7:

- This page will ONLY pop up if you have multiple memberships associated with your account
- Use the drop-down menu to select your Herd Membership, then click the red “Select” button



Webpage #8:

- If you come back to this page after logging into your account, simply click the red “Checkout” button in the “Your Order” section to return to your cart



Webpage #9:

- If you are getting an **Individual** Membership, click the drop-down list under “Name” and select your own name, then click the red “Assign” button. Then click the red “Continue” button at the bottom of the page.
 - If your name does NOT appear, select the “New Individual” option from the drop-down list, then click the red “Assign” button. A new Card Holder Information screen will appear: Enter your information on this page, then select the red “Assign” button at the bottom of the page.

The screenshot shows the Denver Zoo website's "Card Holder Information" page for an Individual Membership. The page features a navigation menu at the top with options like "SALES HOME", "GENERAL ADMISSION", "MEMBERSHIP", "EVENTS", "ANIMAL ENCOUNTERS", "CAMPS", and "RESCHEDULE MY VISIT". Below the navigation, there is a breadcrumb trail: "Sales Home > Your Order > Card Holder Information". An "Order Timer" shows 27:37. A "Your Order" box displays "\$150.00" as the Order Total. The main content area is titled "Card Holder Information" and includes a warning: "Before continuing please assign at least one card holder to each one of the memberships/passes listed below." Below this, it states "The Herd: Individual Membership - Allowed a maximum of 1 card holder(s)". A table lists the membership details:

Number	Type	Name	Action
1	Adult	Kara Seymour	Assign

At the bottom of the table, there is a red "Continue" button. The footer of the page reads "Online Sales powered by Vantix Systems Inc".

- If you are getting a **Couple** or **Board** Membership (Individual & Guest Membership), do the same as above for Card Holder #1. Identifying Card Holder #2 is optional. When finished, click the red “Continue” button at the bottom of the page.

The screenshot shows the Denver Zoo website's "Card Holder Information" page for a Couple Membership. The page features a navigation menu at the top with options like "SALES HOME", "GENERAL ADMISSION", "MEMBERSHIP", "EVENTS", "ANIMAL ENCOUNTERS", "CAMPS", and "RESCHEDULE MY VISIT". Below the navigation, there is a breadcrumb trail: "Sales Home > Your Order > Card Holder Information". An "Order Timer" shows 28:48. A "Your Order" box displays "\$250.00" as the Order Total. The main content area is titled "Card Holder Information" and includes a warning: "Before continuing please assign at least one card holder to each one of the memberships/passes listed below." Below this, it states "The Herd: Couple - Allowed a maximum of 2 card holder(s)". A table lists the membership details:

Number	Type	Name	Action
1	Adult	Kara Seymour	Clear
2 (Optional)	Adult	New Individual	Assign

At the bottom of the table, there is a red "Continue" button. The footer of the page reads "Online Sales powered by Vantix Systems Inc".

Webpage #10:

- Make sure your details in the Customer Information section is up to date/correct, then click the red “Continue to Secure Payment Form” button at the bottom of the page

Order Timer: 29:19

Your Order: \$150.00

Type	Quantity	Price	Transaction Fee1	Transaction Fee2	Total
Membership Individual	1	\$150.00	\$0.00	\$0.00	\$150.00

Shipping (Print and Email Confirmation): \$0.00
Total: \$150.00 US

[Edit Order](#) [Purchase Additional Items](#)

Customer Information - Modify

Name: Seymour, Kara
Phone: 17203371442
Email: kseymour@denverzoo.org
Home Address: 2300 N Steele Street, Denver, CO 80205, United States

Terms & Conditions Of Use

[Click here to view the Denver Zoo's Terms and Conditions](#)

By clicking the CONTINUE button below, you agree to abide by the terms and conditions listed above.

[Continue to Secure Payment Form](#)

Webpage #11:

- Enter your card information, then click the purple “Submit Payment” button at the bottom of the page

Your shopping cart timer is still running. Please make sure to complete your payment as quickly as possible.

Billing address is required to process the transaction. Zip code must match the zip code on file with your credit card company.

PAYMENT INFORMATION

\$150.00 USD	12267604
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VISA

Name on card

Card number

01 2022 Card cvd

Kara Seymour

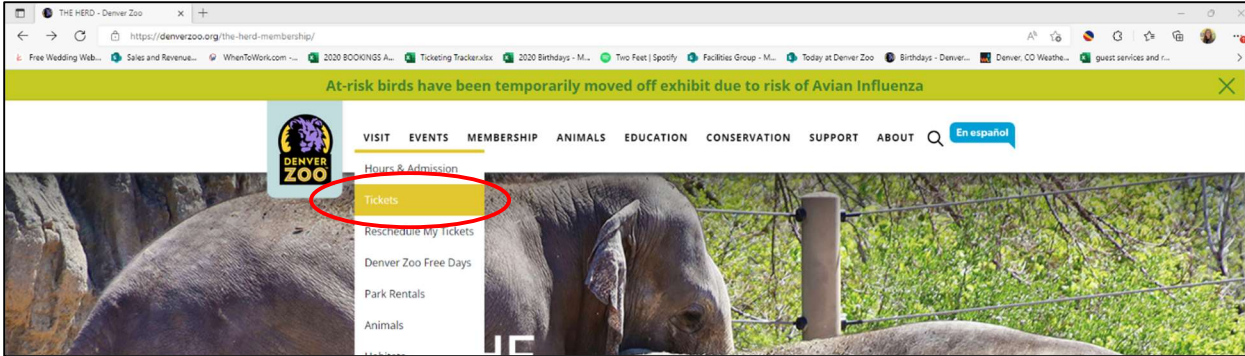
kseymour@denverzoo.org	17203371442
Address line 1	Address line 2
City	Postal/zip code
Colorado	United States

[Submit Payment](#)

Option #3 (Through Your Membership Account): This option is available starting two months out from your expiration date and **DOES NOT** allow you to switch your membership level for next year (it will remain the same as your current membership type).

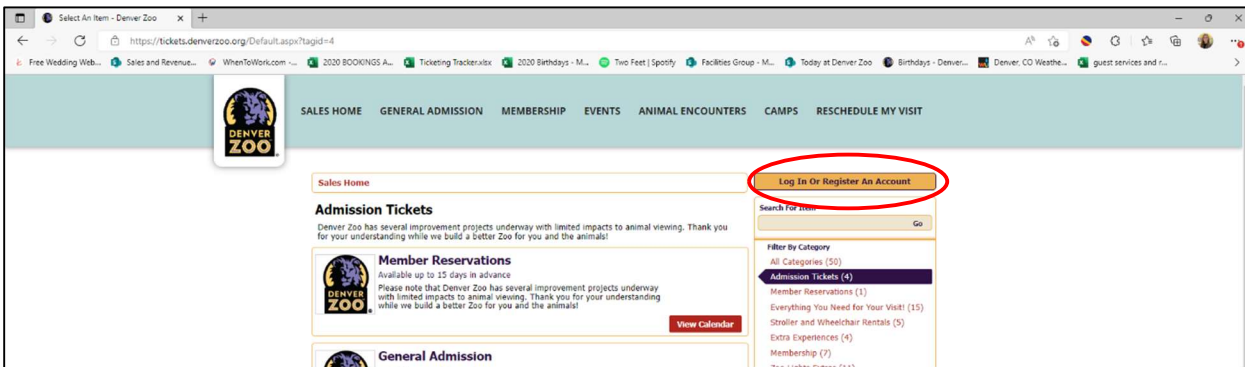
Webpage #1:

- Go to www.denverzoo.org
- Under the “VISIT” tab on the top toolbar, select “Tickets” from the drop-down options that appear



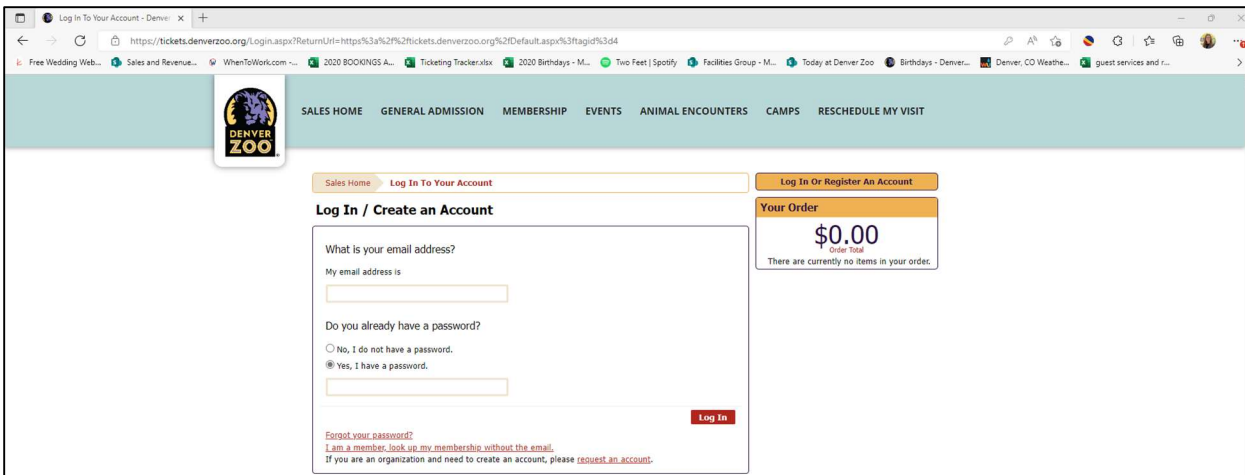
Webpage #2:

- Click the orange “Log In or Register An Account” button at the top right of the screen



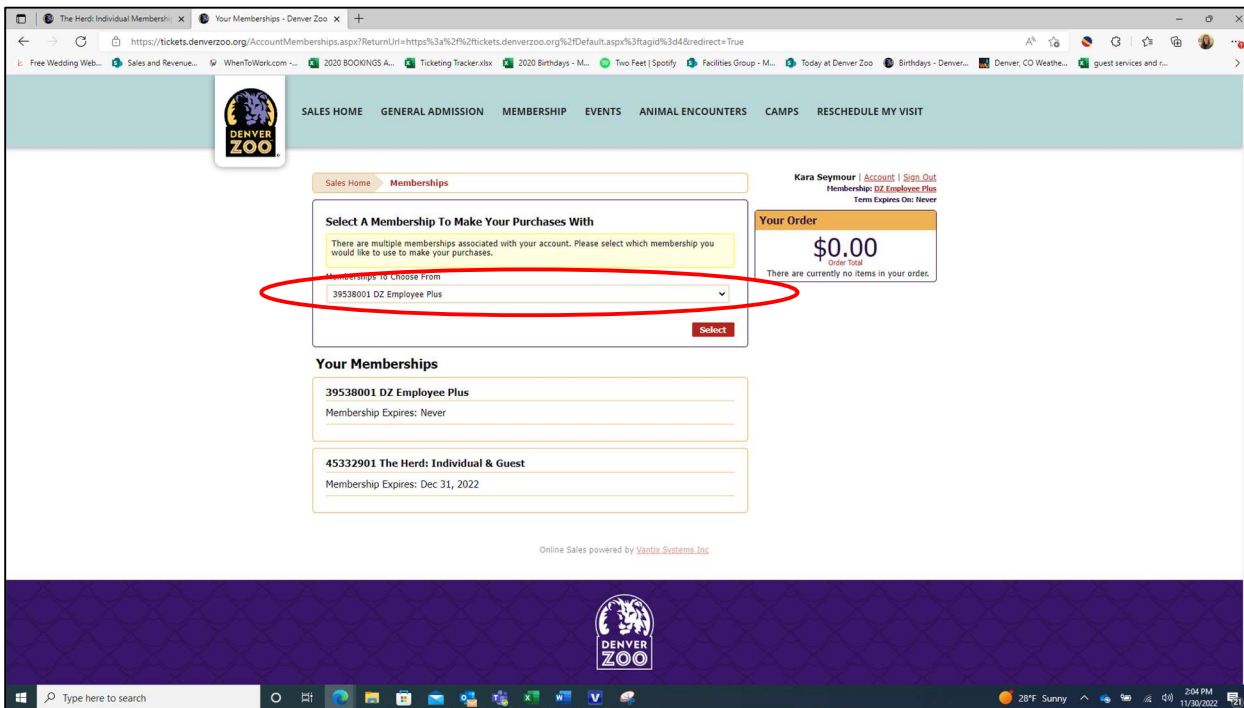
Webpage #3:

- Enter your Herd Membership log in email address and password
- Make sure the “Yes, I have a password” is selected
- Click the red “Log In” button at the bottom of the page



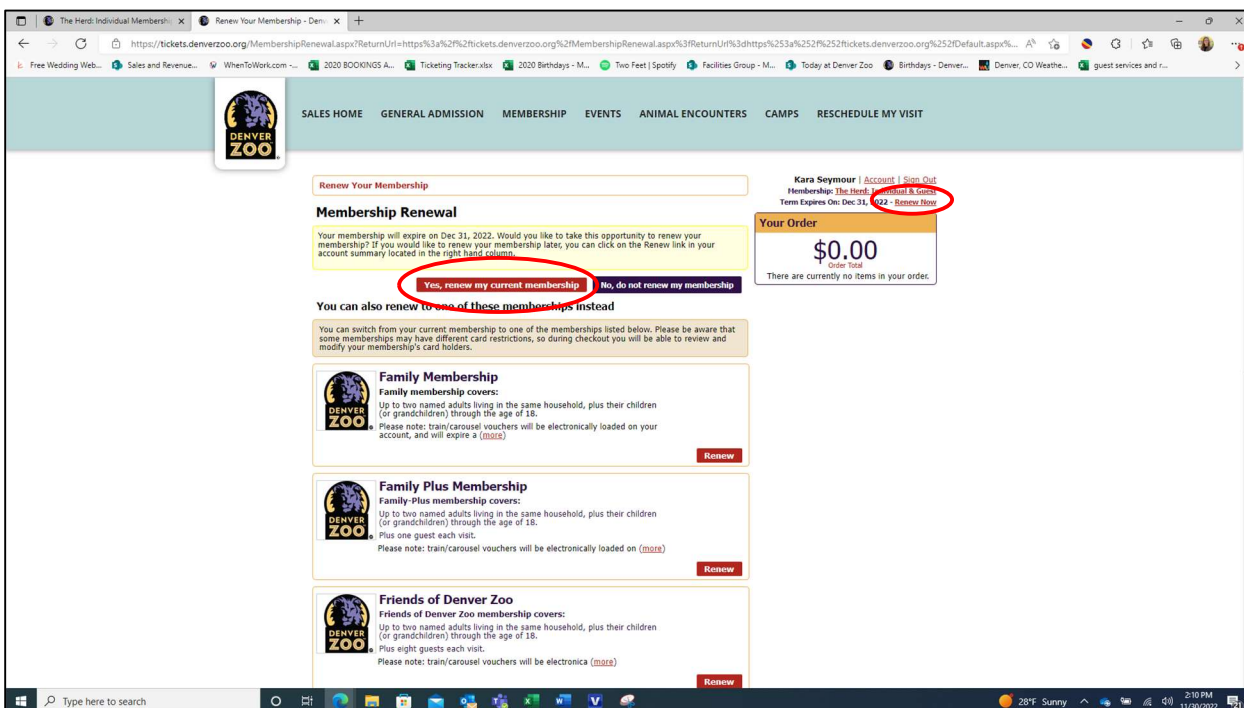
Webpage #4:

- This page will ONLY pop up if you have multiple memberships associated with your account
- Use the drop-down menu to select your Herd Membership, then click the red “Select” button



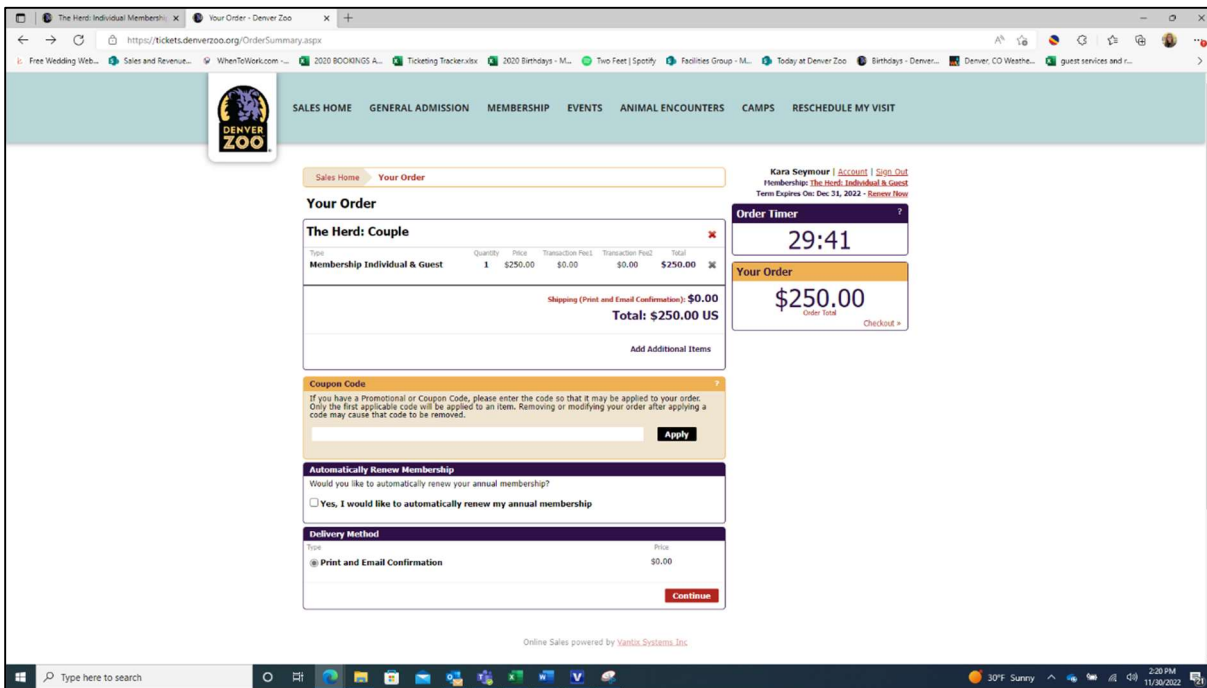
Webpage #5:

- Click the red “Yes, renew my current membership” button and/or the red underlined “Renew Now” at the top right of the page



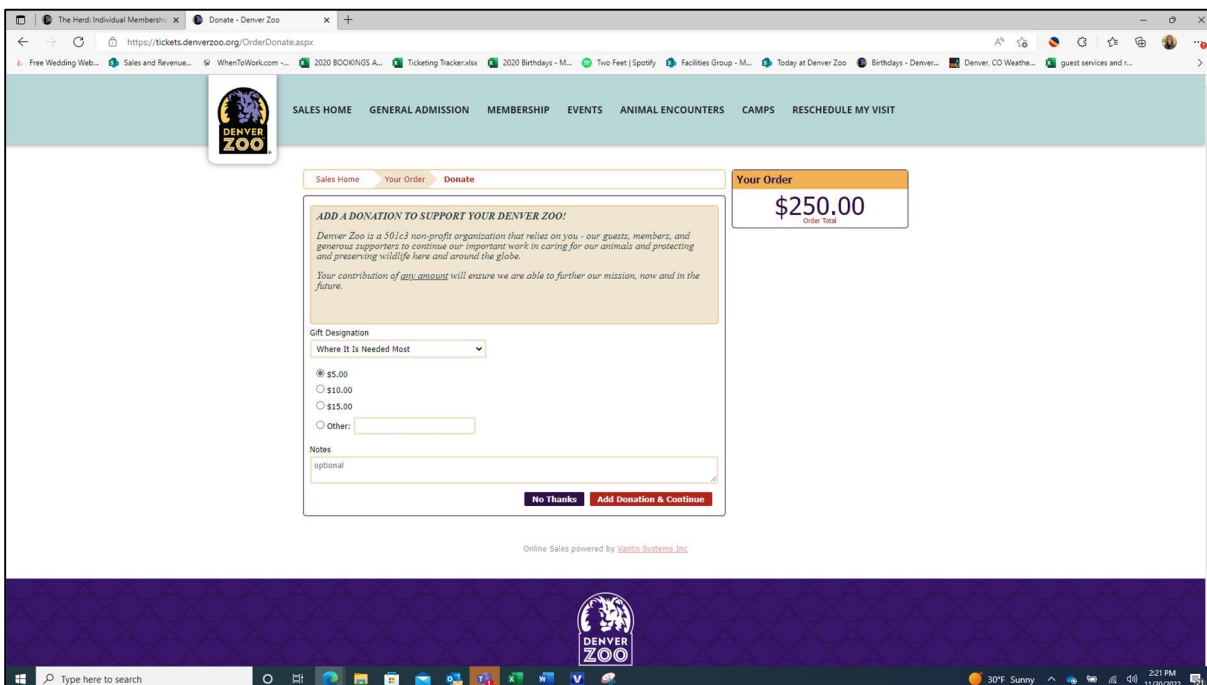
Webpage #5:

- If you would like this membership to auto-renew every year, check the box in the “Automatically Renew Membership” section
- Make sure the “Print and Email Confirmation” is selected, then click the red “Continue” button on the bottom of the page



Webpage #6:

- If you would like to make an additional donation to Denver Zoo, please select the amount you would like to donate, then select the red “Add Donation & Continue” button at the bottom of the page
- If you would NOT like to make an additional donation to Denver Zoo, please select the purple “No Thanks” button at the bottom of the page



Webpage #7:

- An additional page will pop up if the system detects that you need to add any additional information to your account. Complete this page as necessary. Please Note: If all necessary information is already saved to your account, then this page will not appear, and you will instead be pushed to the next page automatically.

SALES HOME GENERAL ADMISSION MEMBERSHIP EVENTS ANIMAL ENCOUNTERS CAMPS RESCHEDULE MY VISIT

Sales Home > Your Order > Contact Information

Contact Information

The contact information we currently have on file for you is incomplete. We will not be able to process your order without this information.

Email
kseymour@denverzoo.org

Name
First Name: Kara
Last Name: Seymour

Phone
Phone: 17203371442
Phone Extension (optional):

Address
Address:
Address 2 (optional):
City:
Country: Select a Country

Please provide an address.
Please provide a city.
Please select a country.
Please provide a postal code.
Please provide a province.

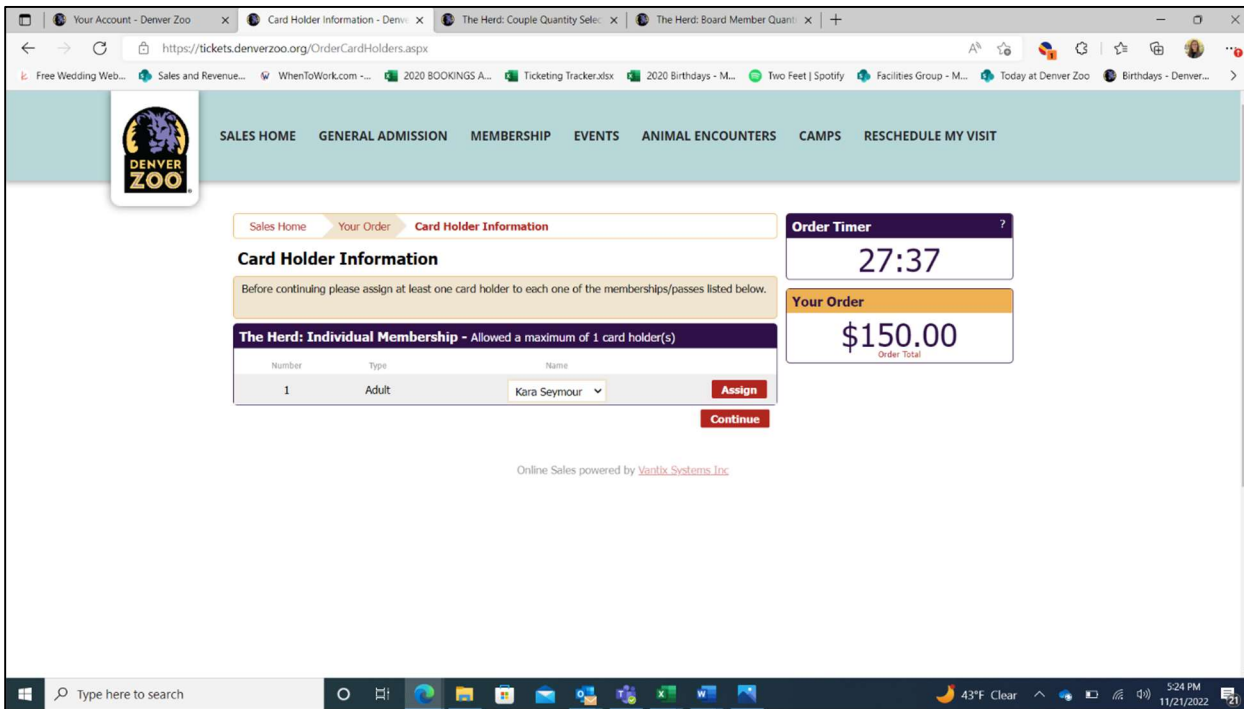
Order Timer
27:48

Your Order
\$250.00
Order Total

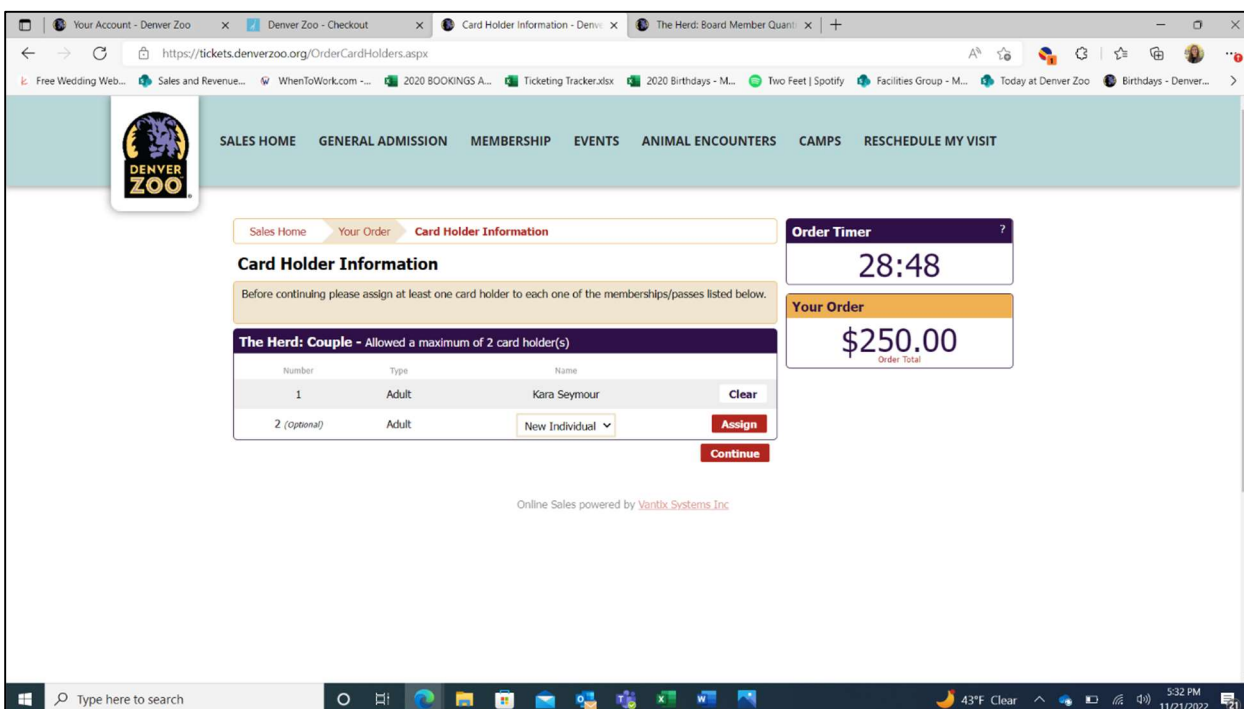
Type here to search | 30°F Sunny | 2:23 PM 11/30/2022

Webpage #8:

- If you are getting an **Individual** Membership, click the drop-down list under “Name” and select your own name, then click the red “Assign” button. Then click the red “Continue” button at the bottom of the page.
 - If your name does NOT appear, select the “New Individual” option from the drop-down list, then click the red “Assign” button. A new Card Holder Information screen will appear: Enter your information on this page, then select the red “Assign” button at the bottom of the page.



- If you are getting a **Couple** or **Board** Membership (Individual & Guest Membership), do the same as above for Card Holder #1. Identifying Card Holder #2 is optional. When finished, click the red “Continue” button at the bottom of the page.



Webpage #9:

- Make sure your details in the Customer Information section are up to date/correct, then click the red “Continue to Secure Payment Form” button at the bottom of the page

SALES HOME GENERAL ADMISSION MEMBERSHIP EVENTS ANIMAL ENCOUNTERS CAMPS RESCHEDULE MY VISIT

Order Timer: 25:32

Your Order: \$250.00

Type	Quantity	Price	Transaction Fee1	Transaction Fee2	Total
Membership Individual & Guest	1	\$250.00	\$0.00	\$0.00	\$250.00

Shipping (Print and Email Confirmation): \$0.00
Total: \$250.00 US

Customer Information - [Modify](#)

Name: Seymour, Kara
Phone: 17203371442
Email: kseymour@denverzoo.org
Home Address: 2300 N Steele Street, Denver, CO 80202, United States

Terms & Conditions Of Use

[Click here to view the Denver Zoo's Terms and Conditions](#)

By clicking the CONTINUE button below, you agree to abide by the terms and conditions listed above.

[Continue to Secure Payment Form](#)

Webpage #10:

- Enter your card information, then click the purple “Submit Payment” button at the bottom of the page

Your shopping cart timer is still running. Please make sure to complete your payment as quickly as possible.

Billing address is required to process the transaction. Zip code must match the zip code on file with your credit card company.

PAYMENT INFORMATION

\$150.00 USD 12267604

VISA

Name on card

Card number

01 2022 Card cvd

Kara Seymour

kseymour@denverzoo.org 17203371442

Address line 1 Address line 2

City Postal/zip code

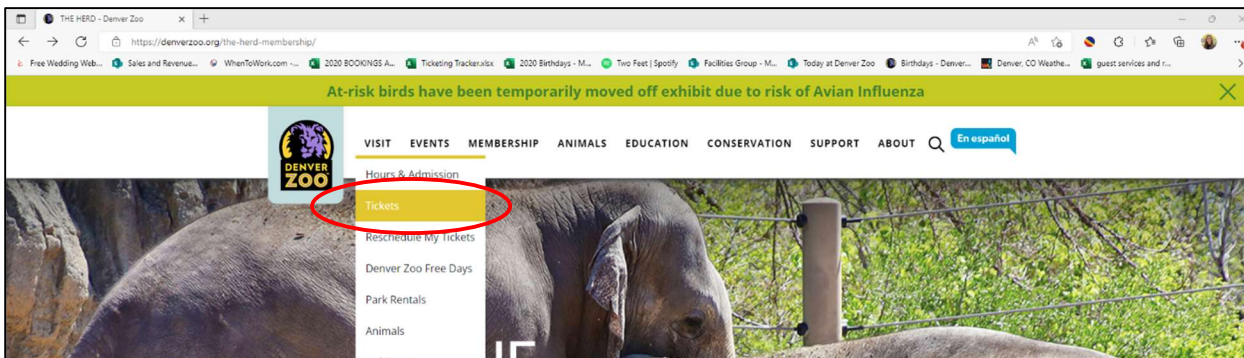
Colorado United States

Submit Payment

How To Change Your Log-In/Password

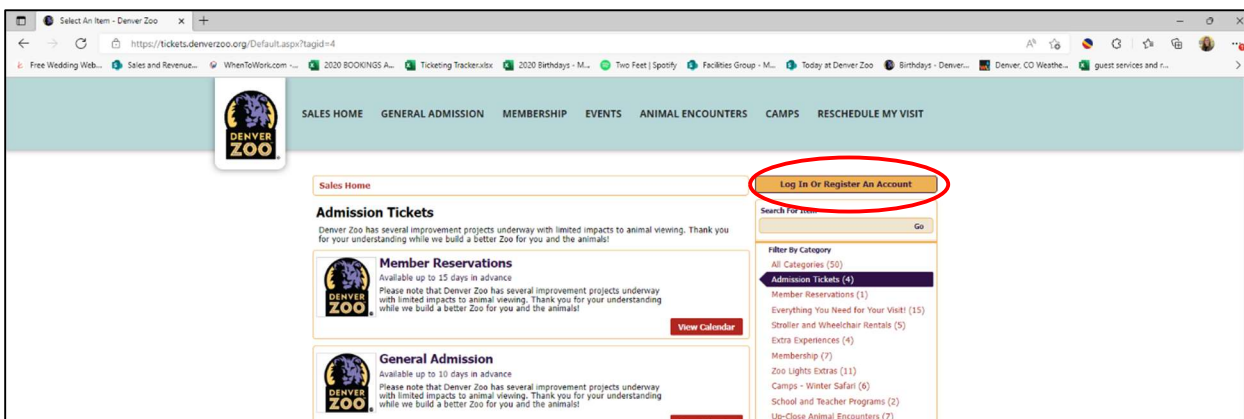
Webpage #1:

- Go to www.denverzoo.org
- Under the “VISIT” tab on the top toolbar, select “Tickets” from the drop-down options that appear



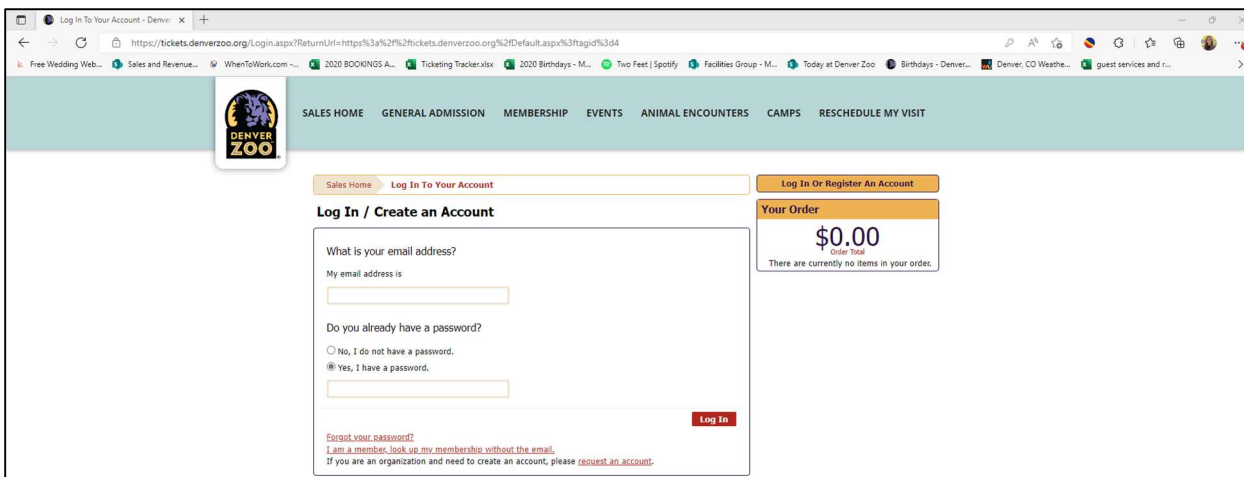
Webpage #2:

- Click the orange “Log In or Register An Account” button at the top right of the screen



Webpage #3:

- Enter your Herd Membership log in email address and password
- Make sure the “Yes, I have a password” is selected
- Click the red “Log In” button at the bottom of the page



Webpage #4:

- Click the red underlined “Account” on the top right of the page

Renew Your Membership - Denver Zoo

SALES HOME GENERAL ADMISSION MEMBERSHIP EVENTS ANIMAL ENCOUNTERS CAMPS RESCHEDULE MY VISIT

Renew Your Membership

Membership Renewal

Your membership will expire on Dec 31, 2022. Would you like to take this opportunity to renew your membership? If you would like to renew your membership later, you can click on the Renew link in your account summary located in the right-hand column.

[Yes, renew my current membership](#) [No, do not renew my membership](#)

You can also renew to one of these memberships instead

You can switch from your current membership to one of the memberships listed below. Please be aware that some memberships may have different card restrictions, so during checkout you will be able to review and modify your membership's card holders.

Family Membership
Family membership covers:
Up to two named adults living in the same household, plus their children (or grandchildren) through the age of 18.
Please note: train/carousel vouchers will be electronically loaded on your account, and will expire a (more)

Family Plus Membership
Family+ membership covers:
Up to two named adults living in the same household, plus their children (or grandchildren) through the age of 18.
Plus one guest each visit.
Please note: train/carousel vouchers will be electronically loaded on (more)

Friends of Denver Zoo
Friends of Denver Zoo membership covers:
Up to two named adults living in the same household, plus their children (or grandchildren) through the age of 18.
Plus eight guests each visit.
Please note: train/carousel vouchers will be electronic (more)

Kara Seymour | [Account](#) | [Sign Out](#)
Membership: The Herd, Individual & Guest
Term Expires On: Dec 31, 2022 - [Renew Now](#)

Your Order

\$150.00
Order Total
Checkout +

Webpage #5:

- Click on the red underlined “Contact Information”.

Your Account - Denver Zoo

SALES HOME GENERAL ADMISSION MEMBERSHIP EVENTS ANIMAL ENCOUNTERS CAMPS RESCHEDULE MY VISIT

Sales Home **Your Account**

Your Account
Hello, Kara Seymour. [\(Not You?\)](#)

Sign Out
Sign out of your account.

Contact Information
View and edit your name, email and address.

View Memberships
View your memberships.

Password
Change your password.

Order History
View your order history.

Reschedule My Visit
Reschedule your visit by selecting a different date for your purchased tickets.

[Make A Purchase](#)

Online Sales powered by [Vantix Systems Inc](#)

Kara Seymour | [Account](#) | [Sign Out](#)
Membership: The Herd, Individual & Guest
Term Expires On: Dec 31, 2022 - [Renew Now](#)

Your Order

\$150.00
Order Total
Checkout +

Webpage #6:

The screenshot shows the 'Your Contact Information' page for a user named Kara Seymour. The page includes a navigation menu at the top with options like 'SALES HOME', 'GENERAL ADMISSION', 'MEMBERSHIP', 'EVENTS', 'ANIMAL ENCOUNTERS', 'CAMPS', and 'RESCHEDULE MY VISIT'. The main content area is divided into two sections: 'Your Contact Information' and 'Your Order'. The 'Your Contact Information' section contains fields for Email (kseymour@denverzoo.org), Password (with a 'Change Your Password' link), Name (First Name: Kara, Last Name: Seymour), Phone (17203371442), and Address (2300 N Steele Street, Denver, CO). The 'Your Order' section shows an order total of \$150.00 and a 'Checkout' button. The user's membership information is also visible: 'Kara Seymour | Account | Sign Out', 'Membership: The Herd Individual & Guest', and 'Term Expires On: Dec 31, 2023 - Renew Now'.

- To change your log-in email address, enter the new preferred email in the box under the “Email” section. Then click the red “Save Changes” button at the bottom of the screen.
- To change your log-in password, click the red underlined “Change your Password” under the “Password” section. The Change Your Password page will pop up: Enter your current password and the new password you would like to use moving forward. Then click the red “Change Password” button at the bottom of the page.

The screenshot shows the 'Change Your Password' page. The page includes the same navigation menu as the previous page. The main content area is divided into two sections: 'Change Your Password' and 'Your Order'. The 'Change Your Password' section contains a text box with the instruction 'Please provide your existing password and your new password in the fields below.' Below this are three password fields: 'Current Password', 'New Password', and 'Confirm Password'. A red 'Change Password' button is located at the bottom right of the form. A yellow box provides password requirements: 'Passwords must meet the following requirements: • At least 8 characters long • Include at least 1 uppercase character • Include at least 1 lowercase character • Include at least 1 digit'. The 'Your Order' section shows an order total of \$0.00 and a message: 'There are currently no items in your order.' The user's membership information is also visible: 'Karacuda Co. | Account | Sign Out', 'Membership: Corporate - 4 Tickets Per Day', and 'Term Expires On: Nov 30, 2023'.

Frequently Asked Questions

If there is an issue with my account, or I have a question, who do I reach out to?

- Please feel free to reach out to either option listed below:
 - The Herd general email at dzherd@denverzoo.org
 - Denver Zoo Guest Services at 720.337.1400 or guestcare@denverzoo.org

How do I apply to be on the Herd Board?

- Please fill out the application using this link: <https://denverzoo.org/wp-content/uploads/2021/12/HERD-Board-Member-Application17203292v1.pdf>

Who is on the Herd Board?

- Meet our current Herd Board Members here: <https://denverzoo.org/herd/board/>