



Service Animal Policy

Denver Zoo is committed to providing an environment that is safe and secure for everyone on our campus, as well as the animals in our care. This policy applies to all persons on Denver Zoo property, including: guests, employees, volunteers, contractors and vendors.

Service animals are welcome at Denver Zoo. Persons entering the Zoo with a service animal will be provided with a map and detailed instructions for how to enjoy their visit without causing distress to our resident animals. Therapy, companion, comfort or assistance animals and pets do not qualify as service animals, and are not permitted on the Denver Zoo campus at any time.

Service animals must be under the control of the animal's owner at all times. They must have a harness, leash or other tether unless the handler's disability prohibits their use, or if such equipment would directly hinder the animal's tasks.

The number of service animals in training is limited to two(2) per group. A minimum distance of five feet must be maintained between the service animal and the exhibit railings or glass. If any Zoo animal begins to appear agitated, we ask that the service animal's handler quickly move away from the exhibit.

There are several areas around Denver Zoo where service animals are not permitted. The animals in these prohibited areas are sensitive, and the mere presence of any dog presents a significant danger of undue stress and/or injury to the animals in our care.

We appreciate your adherence to this important Denver Zoo policy.



Please refer to the map on the back for specific locations of where service dogs are not permitted.

Service animals are not permitted in any of the listed areas.

Zoo animals in these areas are sensitive and the mere presence of any dog presents a significant danger of undue stress and/or injury to the animals in the zoo's care.

1 In or directly around Zoo Gardens

2 In or directly around the Wildlife Plaza (During bird flight times of 10am and 1:30pm for 30 minutes each)

3 Inside the Giraffe Building

4 Inside the Giraffe Encounter area (deck)

5 Anywhere around *The Edge* tiger exhibit

6 Inside the Lorikeet Adventure structure

7 Inside the Forest Aviary structure within Primate Panorama

8 Inside the Village Hall building within Toyota Elephant Passage

