

**Denver Zoo Daytime
Birthday & Social
Parties
Terms and Conditions**

The rental space fee is to reserve a private area for your party (as listed in the birthday brochure). Your reserved time is based on your venue rental. Denver Zoo members receive 15% off their site rental fee. Please contact the Events or Membership Department for more information.

Zoo admission tickets or a valid Denver Zoo membership is required for each host and every guest attending your event. Denver Zoo membership privileges apply, so if you and/or your guests are members, your/their membership cards may be used for entry. The number of entries is based on the membership level. Each venue includes a set number of tickets, described in the birthday brochure. Any additional tickets will need to be purchased separately at \$24.00 for anyone over 16, \$21.00 for anyone 65+, \$18.00 for children 3-15, and children 2 and younger are free to attend. Tickets can either be printed by the client or scanned directly off of smart phones for entry. Regardless of event time, Zoo admission tickets are good for park hours. Please see website for current operating hours.

Touring party locations prior to selection: Prior to booking your party, you are welcome to purchase a ticket, or use your current Denver Zoo membership, to visit the Zoo to view the available party locations and select the area most suitable for your party. To ensure that rental fees for the birthday party locations remain affordable, we are unable to offer private tours of the party locations.

Parking is free

Decorations policy: For the safety of our animals, **balloons**, bounce houses, straws, streamers, open flames, glass bottles, whistles, balls, Frisbees, glitter, string-a-can, silly string, live animals, electric toys, piñatas, sparkles, stickers and confetti are not allowed. We do not recommend bringing anything that requires hanging.

Set-Up and Clean-Up Policy: You may begin set up thirty (30) minutes prior to your assigned party time. Clean-up must be completed within (30) minutes of your event end time. All clean-up is your responsibility. A \$150.00 fee will be assessed if the space is not cleaned, beyond reasonable trash.

Host will be liable for the actions of their invitees. Any damage to Denver Zoo facilities and property by any member of the group is the responsibility of the host. Denver Zoo reserves the right to expel any individuals who fail to comply with all regulations and posted rules. Any violation may result in immediate termination of the event.

Food and catering:

We work exclusively with Taste Catering, our on-site catering company. Catering minimums are in addition to the rental package prices and are currently listed at \$14 per person during daytime rentals. Please refer to the 2023 catering menu. Final menu and party count are due by noon (7) business days before your event.

Outside food is not permitted with the exception of birthday cakes or cupcakes. Any outside baked goods must be manufactured in a licensed bakery and cannot be a home-baked item.

To reserve a party location: Email SSarmir@denverzoo.org for availability. Reservations are on a first come, first served basis and are only final when full payment of the location fee is received.

Cancellation policy: If you are unable to attend your party, the payments you have made are considered charitable contributions and may be tax deductible to the extent allowed by law. Charitable contribution letters are available upon request. Parties will take place regardless of weather: *rain or shine*, unless the Zoo is closed due to inclement weather. The party space reservation, face painter, or caricature artists, and any in-house catering orders cannot be rescheduled.

Event staffing and activities:

All bookings will be handled by an event coordinator to help reserve the space and go over any information needed for your event. However, depending on the event, your coordinator will not necessarily be on-site the day-of. You will have a point person for catering present on the day of your event. Depending on any additional add-ons selected, or based on the specific needs of your event, an events staff member may be assigned to be present on the day of your event. Otherwise, we give you the freedom to create your own itinerary and activities.

Add-ons and their costs

- \$250.00 per hour, Caricature Artist– minimum of (2) hours
- \$250.00 per hour, Face Painter – minimum of (2) hours
- \$3.00 – Carousel Ride, per person per ride
- \$3.00- Train Ride, per person per ride
- \$3.00- 4D theatre, per person
- \$3.00- Stingray Cove entry, per person (does not include food)
- \$250- Giant lawn games- includes, corn-hole, connect-4, Jenga, and checkers