



**BOO AT THE ZOO**

**SOCIAL STORY:**

**What To Know Before My Visit**

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# PREPARING FOR MY DAY:

1. I should bring items like gloves, a jacket, and a hat, because it can get cold at night, and maybe a glow necklace because it can get dark. I should also bring a bag for trick-or-treating at night!



2. I should also have a comfortable costume since I will be wearing it all night.



3. I should bring an umbrella or a raincoat if it is raining to keep myself warm and dry.



4. I should remember that the Zoo is a very popular place for people to come and visit. This means there could be a lot of other people around me during my visit.

5. I should know that there will be a lot of music playing across the Zoo, and sometimes it might be loud. There will also be special lighting around the Zoo to help celebrate Halloween!



6. I should remember that the Zoo is a popular place for people to visit, especially around halloween. That means there could be lots of people wearing costumes around me during the visit.



7. I should remember that I will see lots of characters around the Zoo, like Bigfoot and the Werewolf, but they are just people in costume who work at the Zoo.



# DURING MY VISIT:

1. I can check out a Sensory Bag from Guest Services, where I will get some items to help my visit be more comfortable.



If I don't want performers to interact with me, I can ask for a Sunflower Lanyard from Guest Services. If I'm wearing one, then characters will know to please leave me alone.

2. If I need assistance moving around the zoo, I can speak with Guest Services about renting a push wheelchair or an electronic scooter to help me get around comfortably.
3. I can learn about where to find quiet areas in the Zoo by looking on a paper map of the Zoo, or I can find these locations on the map in the Sensory Guide.
4. I can know where characters are around the Zoo by looking for the cryptid symbol on the map. That way I can be prepared to meet them or avoid them if I want.
5. I can ask staff members about the allergens at each candy station so I can decide if I want the candy from those stations.

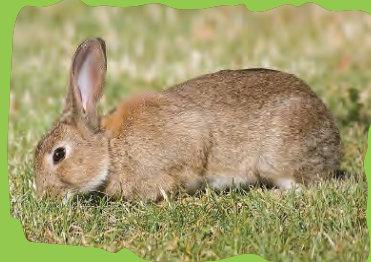


# ZOO RULES:

1. I should be respectful of all the animals at the zoo, and I should not make loud noises or hit the glass so that I don't scare the animals in their homes.
2. If it is crowded, I will patiently wait my turn to see the animals.
3. I can have food and drink at the Zoo, but I should not try to feed any animals that I see during my visit.
4. I can throw away any trash that I have into a trash can. I can look at the pictures on the trash cans to make sure that my items are going in the correct bin.

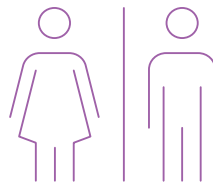


5. If I see any wild animals around the Zoo, I will give them lots of space so that they feel safe, and I shouldn't try and chase them.



# RESTROOMS:

1. During my visit, I will find restrooms located all around the Zoo. I can check a Zoo Map to see where they are located.



2. Many restrooms have loud hand dryers that may make me uncomfortable. If I don't like the loud sounds, I can use the headphones inside my sensory bag or cover my ears if it is too loud.



3. I will also find many drinking fountains around the Zoo, many of them will be very close to the restrooms so they are easier to find. It's important that I stay hydrated!





# EMPLOYEES AND STAFF:

All staff members and Volunteers will have a shirt or name badge on with a logo that looks like this:



If I find myself separated from the group I came with, I can find anyone who has this lion logo on them, and they will help me get back to my group safely! Staff and volunteers may also be wearing a costume just like me! I just need to look for their name tag or their radio and I'll know they work for the Zoo.



# EMPLOYEES AND STAFF:

If I am ever in need of first aid, or if I am feeling unsafe in any way, I can look for a staff member on the Security Team.



The Security Team wears dark green shirts, and tan colored pants to help them stand out. Remember to look for the lion on their shirt!

They are here to make sure that myself, the other visitors, and all the animals are safe, and I can approach them if I need help. But, any other staff member with the lion on their shirt can help me find them as well!



# QUESTIONS I CAN ASK:

During my visit, here are some questions that I can ask a staff member to have a good experience and to learn more about the animals I'll see!

- 1. What kind of food do the animals eat?**
- 2. What is this animal's name?**
- 3. Where is your favorite animal in the zoo?**
- 4. Where can I find the elephants?**



If I have any other questions, I am free to ask anyone with the lion on their shirt or name tag, and they will give me the best answer possible!

# EXPERIENCES



## Main Entrance

4

- Bright additional lighting
- A fog machine adding fog to the ground

5

- Noise level is typically moderate
- Noise levels may increase with crowds, music, and the parking lot

3

- Large crowds may cause guests to bump into each other

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

## Silent Disco (Explore the Shore)

4

- Bright additional lighting, and lights from headphones
- Costumed performers walking around the experience

7

- Noise level is moderate to loud, and the music can be controlled by the guest
- Crowd noise and singing of other guests

3

- Guests will have headphones on that can be removed at any time

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

## Candy Bag Decorating (Wildlife Plaza)

2

- Darker area with additional lighting included

3

- Noise level is low to moderate depending on crowd size

4

- Guests will be able to decorate bags using markers, crayons, stickers

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

## Candy Stations

4

- Bright additional lighting in the area
- Large crowds of guests may make it harder to see

7

- Noise level is moderate to high, depending on crowd size in small areas and additional music

5

- Guests will have candy placed in their bags
- Guests will likely be crowded close together, and some bumping and touching may occur

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense, unless guests are directly consuming food items, such as sweets or sour candies

## Pumpkin Carving (Harmony Hill)

2

- Natural daylight, well-lit area

3

- Noise level is low, some crowd noise in the area

3

- Guests will be able to touch pumpkins if they want, and potentially take mini pumpkins

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

\* Experience has not been formally assessed through IBCCES, ratings were made in comparison to similar experiences and their sensory impact.

# EXPERIENCES



## Sheep Mountain

4

- Bigfoot and Mothman are in the area, with Bigfoot walking around
- The Park Ranger trailer is set up here with low light

5

- Noise level is moderate depending on crowd size, and occasional train whistle

2

- Guests are able to touch and interact with items at the Park Ranger trailer
- Bigfoot may fist bump or hug a guest if they want

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

## Lemur Island

5

- Bog Witch and Chupacabra are in this area, with Bog Witch walking around
- Darker lighting
- Fog will cover parts of the ground

5

- Noise level is moderate depending on crowd size, and occasional train whistle

2

- Impact is minimal on this sense
- Guests may not be able to see where their feet land if they are standing in fog

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

## Carousel Meadows

3

- Slightly darker lighting at the Fairy Hollow
- Bright lights from Carousel
- Unicorn and Fairy are in this area

6

- Noise level is moderate to loud depending on crowd size, occasional train whistle, and music from Carousel

3

- Minor impact on this sense, guests will have option to stand under flowers and flora that may touch them

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

## Down Under

6

- Ngarara is in this area. Very large animatronic lizard with movements and glowing eyes
- Darker lighting throughout the area

7

- Noise level is moderate to high, depending on crowd size, vocalizations from the animatronic, and music

2

- Guests will have candy placed in their bags
- Guests will likely be crowded close together, and some bumping and touching may occur

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

## Toyota Elephant Passage

6

- Ahool is in this area. Large bat animatronic that breathes and has blinking red eyes.
- Darker patches throughout the pathway, and spider webs around

3

- Noise level is low to moderate, depending on crowd size

3

- Minor impact on this sense, guests will be able to touch boulders and spiderwebs around the areas

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

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# EXPERIENCES



## Kamala Cafe

6

- Jorogumo is in this area. There are large fake spiders and spiderwebs throughout the area

3

- Noise level is moderate in this area depending on crowd size and proximity to dining area

2

- Surfaces and textures may be slightly uncomfortable to some guests

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

## Giraffe Meadows

7

- Thistleroot walks around this area, a performer on quad-stilts who is very large and could be intimidating

3

- Noise level is moderate depending on crowd size, and music levels

3

- If guests touch and interact with Thistleroot, surfaces and textures may be slightly uncomfortable to some guests

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

## Tropical Discovery

6

- Boitata and Alicanto are in this area. Boitata has glowing eyes and is very large. Alicanto can open and close its wings

2

- Noise level is low depending on crowd size
- Alicanto can make some squaking noises

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

## Harmony Hill

7

- Werewolf walks around this area. He may be intimidating to some guests
- A wooded area with lower lighting

6

- Noise level is moderate to loud, depending on crowd size
- Werewolf will howl at times, creating sudden spikes in noise level

2

- Guests may bump into each other on the smaller pathways

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

## Stingray Cove

5

- Mermaid and Kraken are in this area. Neither of them moves around
- Skeletons on the pirate ship may be frightening

2

- Noise level is low, depending on crowd size and music

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

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