



DENVER ZOO
CONSERVATION ALLIANCE

The title "GROWING WILD" is written in a large, bold, teal-colored font. The letter 'I' in "WILD" is replaced by a silhouette of a giraffe, with its neck and head forming the vertical stroke of the letter. The background behind the text is black with white, four-pointed starburst shapes.

SOCIAL STORY:

What To Know Before My Visit

A white, four-pointed starburst graphic is located in the bottom right corner of the page.

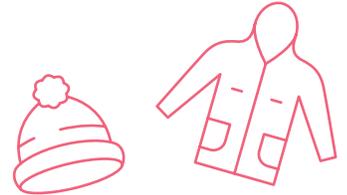
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PREPARING FOR MY DAY:

1. The weather can be unpredictable in the spring, so I should bring a jacket that I can put on if I get cold. Also, I can bring a hat and gloves if I need them.



2. I should wear comfortable shoes for walking around all day. The Zoo is very large!



3. I should bring an umbrella or a raincoat if it is raining to keep myself warm and dry.



4. I should remember that the Zoo is a very popular place for people to come and visit. This means there could be a lot of other people around me during my visit.

5. I should know that there will be a lot of music playing across the Zoo, and sometimes it might be loud. There will also be special lighting around the Zoo for the event!



6. I should remember that there will be many popular interactive experiences at Glowing Wild, that might cause large crowds of people in one spot.



7. I should know that many of the lanterns can move, but that they will stay in their spot and I can avoid them if I want to.

DURING MY VISIT:

1. I can check out a Sensory Bag from Guest Services, where I will get some items to help my visit be more comfortable.



If I don't want staff to interact with me, I can ask for a Sunflower Lanyard from Guest Services. If I'm wearing one, then staff will know to please leave me alone.

2. If I need assistance moving around the zoo, I can speak with Guest Services about renting a push wheelchair or an electronic scooter to help me get around comfortably.

3. I can learn about where to find quiet areas in the Zoo by looking on a paper map of the Zoo, or I can find these locations on the map in the Sensory Guide.



4. I can know where the interactive experiences and crowds will be by looking at the event map, and can find these locations on the map in the Sensory Guide as well.



5. I can know where live performers will be by looking at the event map, and can find these locations by looking in the map in the Sensory Guide as well.



ZOO RULES:

1. Some animals are sleeping at night. I should be respectful of all the animals at the zoo, and I should not make loud noises or hit the glass so that I don't scare the animals in their homes.
2. If it is crowded, I will patiently wait my turn to see the animals.
3. I can have food and drink at the Zoo, but I should not try to feed any animals that I see during my visit.
4. I can throw away any trash that I have into a trash can. I can look at the pictures on the trash cans to make sure that my items are going in the correct bin.

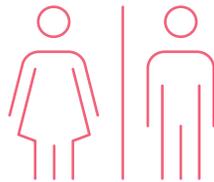


5. If I see any wild animals around the Zoo, I will give them lots of space so that they feel safe, and I shouldn't try and chase them.



RESTROOMS:

1. During my visit, I will find restrooms located all around the Zoo. I can check a Zoo Map to see where they are located.



2. Many restrooms have loud hand dryers that may make me uncomfortable. If I don't like the loud sounds, I can use the headphones inside my sensory bag or cover my ears if it is too loud.



3. I will also find many drinking fountains around the Zoo, many of them will be very close to the restrooms so they are easier to find. It's important that I stay hydrated!



EMPLOYEES AND STAFF:

All staff members and Volunteers will have a shirt or name badge on with a logo that looks like this:



If I find myself separated from the group I came with, I can find anyone who has this lion logo on them, and they will help me get back to my group safely! I just need to look for their name tag or their radio and I'll know they work for the Zoo.



EMPLOYEES AND STAFF:

If I am ever in need of first aid, or if I am feeling unsafe in any way, I can look for a staff member on the Security Team.



The Security Team wears dark green shirts, and tan colored pants to help them stand out. Remember to look for the lion on their shirt!

They are here to make sure that myself, the other visitors, and all the animals are safe, and I can approach them if I need help. But, any other staff member with the lion on their shirt can help me find them as well!

QUESTIONS I CAN ASK:

During my visit, here are some questions that I can ask a staff member to have a good experience and to learn more about the animals I'll see!

1. What kind of food do the animals eat?
2. What is this animal's name?
3. What animals are out at night?
4. Where can I find the elephants?



If I have any other questions, I am free to ask anyone with the lion on their shirt or name tag, and they will give me the best answer possible!

EXPERIENCES



Main Entrance

3

- Additional lighting
Large lantern sculptures in entire area

4

- Noise level is moderate to loud
- Noise levels may increase with crowds, music, and parking lot

2

- Large crowds may cause guests to bump into each other

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

Solo Musician (The Granary, TEP)

2

- Some additional lighting

4

- Noise level is moderate, instruments played with amplification

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

Main Stage (Sea Lion Viewing)

3

- Additional lighting that may be extra bright

4

- Noise level is moderate, instruments and dancers

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

Giraffe Meadows

4

- Large immersive lantern sculptures in entire area

3

- Noise level is low to moderate, music from speakers and overflow from Main Stage

2

- Large crowds may cause guests to bump into each other

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

Primate Plaza

3

- Interactive lanterns and experiences in area may have colors and lights changing

3

- Noise level is low to moderate, from crowd noise and music from speakers

2

- Large crowds may cause guests to bump into each other

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

EXPERIENCES



Down Under

3

- Interactive lanterns and experiences in area may have colors and lights changing

3

- Noise level is low to moderate, from crowd noise and music from speakers

3

- Large crowds may cause guests to bump into each other
- Bubbles blowing through the area

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense

Guest Experience Hub

3

- Interactive experiences and performers can be overstimulating if interacted with

5

- Noise level is low to moderate, from crowd noise and music from speakers
- Performers in area may be loud at times
- The Train and Carousel can both be heard from here

2

- Large crowds may cause guests to bump into each other

3

- Smells from Scratch Chicken Truck may occasionally be strong

1

- Impact is minimal on this sense

TEP Plaza (Tianyu Marketplace)

3

- Large lanterns and lights in the Marketplace area

3

- Noise level is low to moderate, from crowd noise and music from speakers

3

- Large crowds may cause guests to bump into each other

2

- Smells from animal areas may occasionally be strong

1

- Impact is minimal on this sense

Carousel Meadows

3

- Bright lights from the carousel

6

- Noise level is moderate to loud depending on crowd size, occasional train whistle, and music from the carousel

5

- Surfaces may be hot or cold due to weather conditions
- Interactives

1

- Impact is minimal on this sense

1

- Impact is minimal on this sense